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<b>Subject:</b>  AUDIO CD TEXT DOES NOT ALWAYS DISPLAY	<b>Bulletin No:</b> 09-010/12
	<b>Last Issued:</b> 03/12/2012

## BULLETIN NOTE

- This bulletin supersedes the previous bulletin 09-020/08 issued on 07/08/08. The APPLICABLE MODEL(S)/VINS has been revised.
- Changes are noted below in Red beside the change bar.

## APPLICABLE MODEL(S)/VINS

2007-2009 CX-7 vehicles with navigation

2007-2013 CX-9 vehicles with navigation

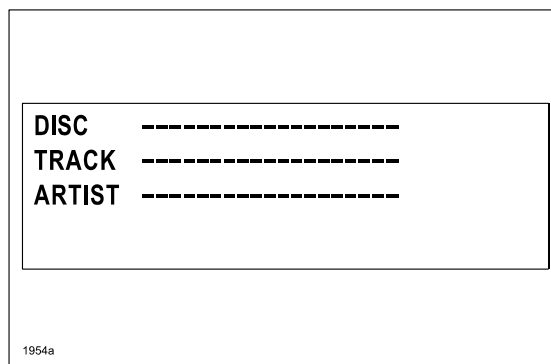
2008-2010 Mazda5 vehicles with navigation

2009-2011 RX-8 vehicles with navigation

2009-2013 Mazda6 vehicles with navigation

## DESCRIPTION

Some customers may comment that most of their CD's (Music CD's particularly) do not display any text in some or all fields and is instead filled with horizontal lines ("-----"). They may note when playing the same Music CD in their personal computer, information including Artist, Album and Song name is displayed.



On vehicles equipped with touch-screen navigation systems, when the system display is in CD Mode, the audio unit has the ability to display text from the audio CD being played (when information is available). The fields (e.g. DISC, TRACK, ARTIST...) of text that can be displayed will vary if the CD in question is a standard Music CD (e.g. store bought) or an MP3 CD.

On the vehicle, "-----" will be displayed in fields where textual information is not found on the CD. The presence of "-----", does not indicate any concern in the vehicle's audio system.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

### **MP3 CD's**

For MP3 CD's, this condition is due to how MP3 files are generated, titled/labeled, and stored on the MP3 CD. There are a variety of software programs that can be used to generate an MP3 CD. To optimize the abilities of your MP3 CD, refer to the Instructions, Suggestions and/or Help of the respective program used to generate MP3 CD.

### **Music CD's**

For standard Music CD's, this condition is due to the manufacturing standard of CD and not the vehicle's audio system. If the Music CD was not manufactured with the information embedded into it, it cannot be added to that CD.

#### **NOTE:**

- Some store bought Music CD's that have the information embedded in them will indicate by showing the label below, but this is often not the case.



Regarding information being displayed on a personal computer, many CD player software programs, when connected to the internet, are able to reference a database, and by matching the CD, will retrieve this information. Even if the computer is not still connected to the internet, if the data is retrieved once, it is often stored on the local hard drive for future use.

If the customer plans on using their CD's to create their own mix in the standard Music CD format, inform them some of the more recent software programs they could use have the ability to retrieve, add, and/or edit information and have it embedded into the CD when it's burned. These programs include Roxio and Realplayer. To optimize the abilities of adding and editing this information, refer to the Instructions, Suggestions and/or Help of the respective program used to generate the Music CD.

#### **NOTE:**

- Mazda DOES NOT endorse using copyrighted materials in an illegal manner.
- Additional information about CD-TEXT is located in the Navigation System Owner's Manual.