Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

CLUNK / BANG NOISE DURING FIRST FORWARD MOVEMENT AFTER SITTING

Last Issued: 03/31/2012

BULLETIN NOTE

- This bulletin supersedes the previous bulletins 04-009/06 issued 11/16/06, 04-007/08 issued 11/17/08, and 04-006/10 issued on 10/22/10 and 11/23/10. The APPLICABLE MODEL(S)/VINS has been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2013 CX-5

2011-2013 Mazda2

2007-2013 Mazda3 (including Mazdaspeed3)

2006-2010 Mazda5

2012-2013 Mazda5

2007-2012 CX-7

2007-2013 CX-9

2006-2013 Miata / MX-5

2004-2011 RX-8

DESCRIPTION

Some customers may report a slight clunk/bang/or jolt from the front of the vehicle. This concern will most likely occur during the vehicles first forward movement after starting the engine. This is a normal operating noise of the Anti-Lock Brake System (ABS). Do not attempt any repairs.

If you encounter a customer complaint for this concern, explain that the noise comes from the ABS/TCS/DSC "Malfunction Detection Function" initial check. The initial check is a necessary function to ensure the normal operation of the ABS/TCS/DSC system.

This initial test function occurs during the vehicles first forward movement and when the vehicle reaches approximately 6.2 mph (10 km/h).