

Service Information

Mazda Motor Corporation

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Category T	Technical	Ref. No. E028/08	Page 1 of 1
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued September 16, 2008	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised November 13, 2008	
Applicable Model All Models		Applicable Countries or Specifications Worldwide	

Subject: Crack on Front Fog Lamp Lenses (Warranty Information)

DESCRIPTION

This Service Information is to inform our service network with the determination method for the fog lamp replacement covered under warranty. Any repair caused by "external factors" like cracks due to stone chipping is not covered under warranty. (Reference, Warranty Policy & Procedure Manual Page B6-5 Paragraph B. Glass)

Please refer to the attached inspection procedure to determine whether the cause is an external factor or not, and repair under warranty if no external factors are detected.

You are requested to take a photo showing the whole surface of front fog lamp lens and submit together with the warranty claim.

The defective parts repaired under warranty are subject to be returned immediately to Mazda Motor Corporation or its substitute on demand.

Shinji Kanai
Manager, Technical Information Gr.
Technical Service Dept.
Mazda Motor Corp.
2872402249 (MC Internal Use)

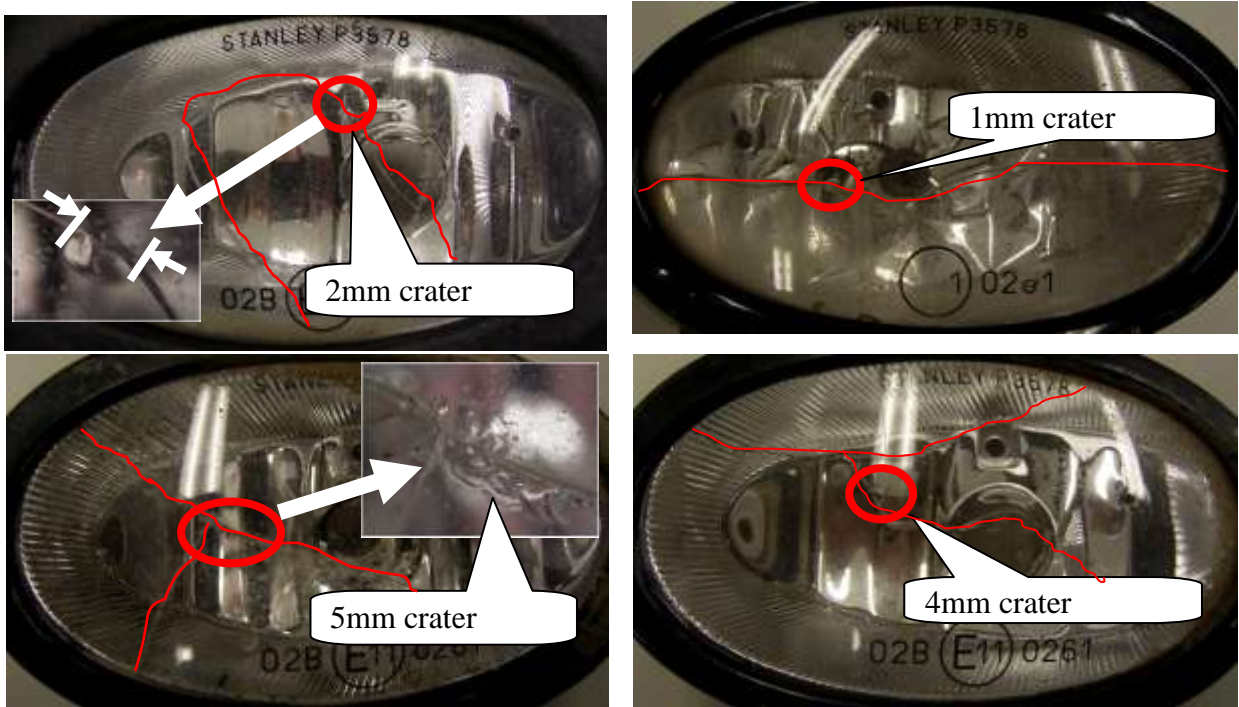
<Inspection procedure>

The type of crack and breakage that are equivalent to the following samples are considered as “external factor” and due to stone chipping. These are **not** covered under warranty.

(a) Part of the lens is broken



(b) There is a stone chip trace bigger than 1mm diameter on the crack line(s). Feel the trace by using the tip of a pen or a steel measure.



End of attachment