

Service Information

Mazda Motor Corporation

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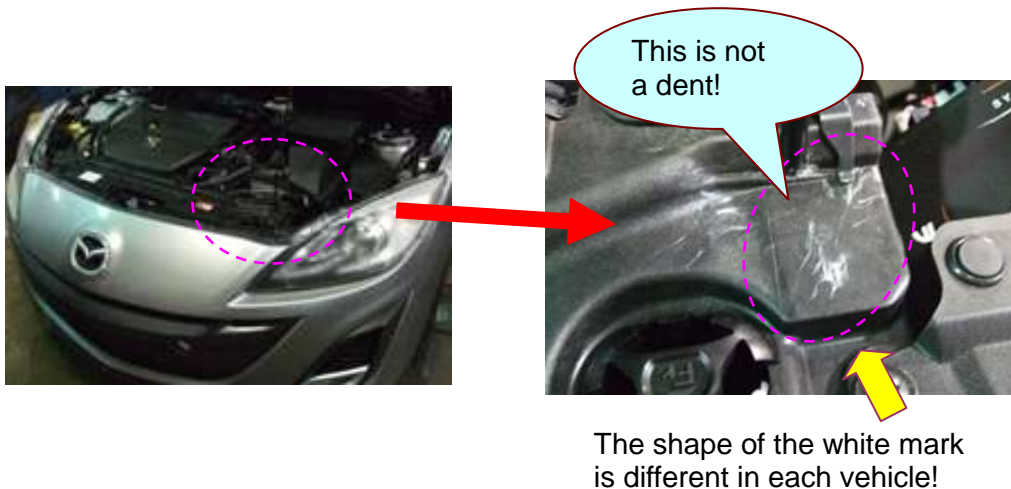
Category S	Technical	Ref. No. E030/09	Page 1 of 1
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued May 27, 2009	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model All Models		Applicable Countries or Specifications Worldwide	

Subject: Concerns in Shroud Panel Appearance

DESCRIPTION

Some customers may complain that there is a white mark on the plastic surface in the shroud panel, which makes poor appearance when the hood is open.

If any customers come to us with the complaints above, please explain that the glass fiber contained in the material sometimes looks like a white mark on the shroud panel surface and it does not affect vehicle performance at all.



For your information:

Mixing glass fiber with plastic before molding, a high strength and good ductility material can be realized at a light weight, which is not possible with plastic alone.

It is difficult to change the situation, as it is too costly to tint the glass fiber contained in the materials to reinforce the plastic or to paint the parts to make the mark less recognizable. Functionally, it does not affect the performance and similar symptoms are seen in the models of the other brands.

Shinji Kanai
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