

Service Information

Mazda Motor Corporation

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Category S	Repair Guidance	Ref. No. R034/07	Page 1 of 2
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued May 22, 2007	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input type="checkbox"/> Field Rep.		Date Revised	
Applicable Models RX-8 (FE / SE)		Applicable Countries or Specifications Worldwide	

Subject: Dimple Appears on Rear Door Panel

PROBLEM DESCRIPTION

On some vehicles, a dimple appears around the center area of the rear door panel.



CAUSE

The clearance between the trim and inner panel is a little too wide. Due to this, the outer panel is pulled inwards when the assist grip is installed in the production line.

FIELD COUNTERMEASURE

When you encounter a customer complaint on this concern, add a washer to the back of lower trim as described in the procedure below. Please use a locally purchased washer.

The size of the washer to be used is as follows;
Thickness: 1.6 mm, Outer diameter: 18 mm, Inner diameter: 8 mm

1. As described in the Workshop Manual, remove the lower trim and add a washer to the back of the lower trim, underneath the assist grip installed position. (Note: Only underneath the assist grip)
Note: Use adhesive tap to fit the washer.
2. Re-install the lower trim and verify the repair. If the dimple still exists, remove the lower trim again and add one more washer.



WARRANTY INFORMATION

Symptom Code	79
Damage Code	9B
Causal Part No.	7777-70-011 (Locally purchased washer)
Q'ty	1 or 2
Operation No. & Labor Hours	XXC0VXRX & 0.3 Hrs. (One side) XXC0VARX & 0.5 Hrs. (Both sides)
Period Covered	Normal Warranty Period

K. Tsuji

Koji Tsuji
Manager, Technical Information Gr.
Technical Service Dept.
Mazda Motor Corp.

1720750629 (MC internal use)