

# Service Information

Mazda Motor Corporation

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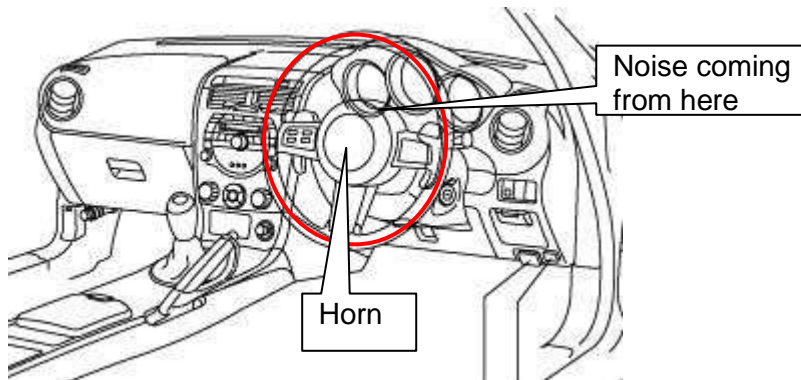


Category <b>N</b>	<b>Repair Guidance</b>	Ref. No. R021/09	Page 1 of 2
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 13 <sup>th</sup> , 2009	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model  RX-8 (FE/SE)		Applicable Countries or Specifications  Worldwide	

## Subject: Chattering Noise from Steering Wheel When Driving on a Rough Road

### DESCRIPTION

Some customers may express concern of chattering noise from steering wheel when driving rough road. The noise disappears by putting hand on the horn pad.



### CAUSE

Steering wheel core cover and rib of airbag module contact each other while driving.

### MASS PRODUCTION CHANGE

Non-woven pad is applied on steering wheel core cover.

### BEGINNING VIN & DATE OF MODIFICATION

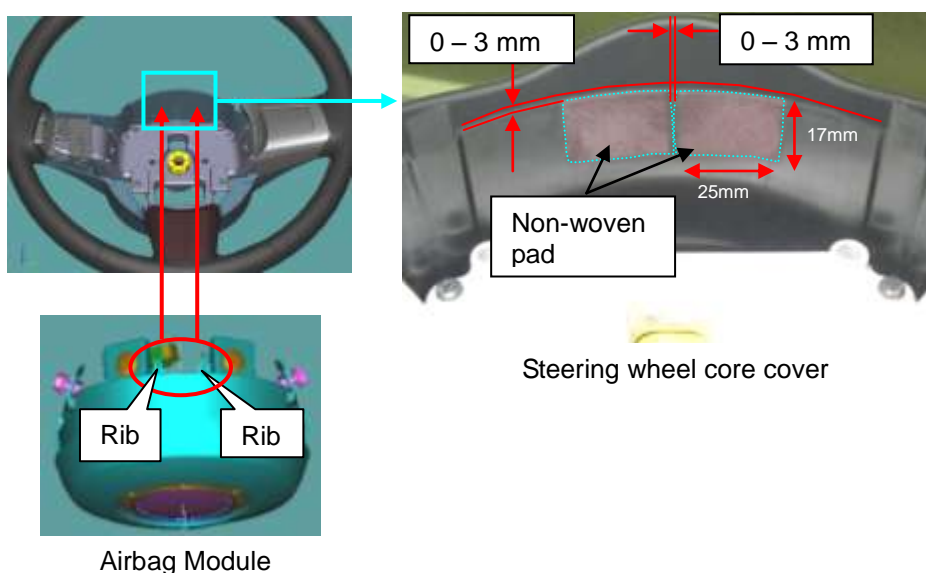
<b>US Spec.</b>	
<b>JM1 FE17** ** 403229</b>	<b>Jan 1<sup>st</sup>, 2009</b>
<b>EC Spec.</b>	
<b>JMZ SE**** ** 300913</b>	<b>Jan 1<sup>st</sup>, 2009</b>
<b>ADR Spec.</b>	
<b>JM0 FE**** ** 300671</b>	<b>Jan 1<sup>st</sup>, 2009</b>

## REPAIR PROCEDURE

When you encounter a customer complaint on this concern, apply non-woven pad on steering wheel core cover as per the following procedure.

1. Remove the driver side airbag module as per Workshop Manual.
2. Apply 2 pieces of non-woven pad on steering wheel core cover as shown in the following picture.

Non-woven pad dimension: 17mm x 25mm, t=1.0mm



## PART INFORMATION

Part No.	Part Name	Q'ty	Remark
D6Y2-68-3A8	FELT	1	Dimension: 170mm x 250mm, t=1.0mm Divided for 50 vehicles

## WARRANTY INFORMATION

Symptom Code	82
Damage Code	97
Causal Part No.	****-32-049 (Wheel Core Cover)
Q'ty	0
Operation No. & Labor Hours	XXE11XRX & 0.4h
Period Covered	Normal Warranty Period

Note: This warranty information applies only to verified customer complaint on vehicle eligible for warranty repair.

Shinji Kanai  
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Technical Service Dept.  
Mazda Motor Corp.