Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



© 2009 Mazda Motor of America, Inc.

Subject:

SQUEAKING NOISE FROM SEAT BACK DUE TO FRAME AND SPRING CONTACT

Bulletin No: 09-064/09

Last Issued: 10/27/2009

APPLICABLE MODEL(S) / VINS

2006-2010 MX-5

2004-2010 RX-8

2004-2010 MAZDA3

2006-2010 MAZDA5

2003-2010 MAZDA6

2007-2010 CX-7

2007-2010 CX-9

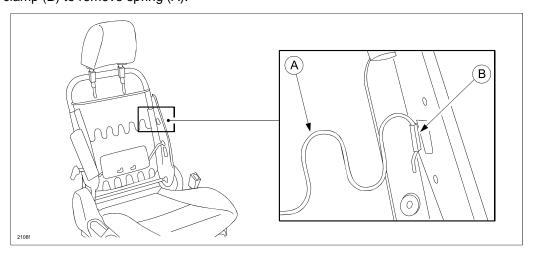
DESCRIPTION

Some vehicles may exhibit a squeaking noise coming from the front seat back due to contact between the seat frame and seat frame spring.

Customers having these concerns should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

- 1. Verify customer complaint.
- 2. Remove the headrest.
- 3. Remove the seat trim and seat back pad according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
- 4. Widen clamp (B) to remove spring (A).

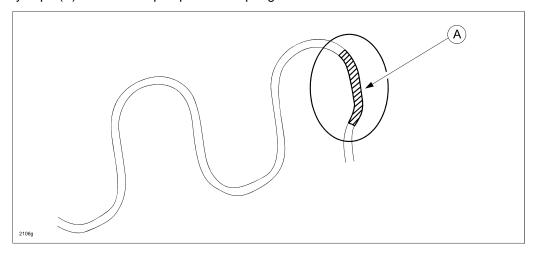


Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Bulletin No: 09-064/09	Last Issued: 10/27/2009
© 2009 Mazda Motor of America, Inc.	

5. Wrap vinyl tape (A) around clamped portion of spring.



- 6. Reinstall the spring back into the clamp; squeeze the clamp to secure the spring.
- 7. Shake the spring back and forth to ensure the base of the spring does not move.
- 8. Reinstall the seat back pad and seat trim according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
- 9. Reinstall the headrest.
- 10. Verify repair.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- · Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9H
Part Number Main Cause	7777-NS-ST2
Quantity	0
Operation Number / Labor Hours:	S0905ARX / Refer to SRT manual - "Front Seat Back Trim - One side" (Vinyl tape attachment)
	S0905BRX / Refer to SRT manual - "Front Seat Back Trim - Both sides" (Vinyl tape attachment)