

Subject: SQUEAKING NOISE FROM SEAT BACK DUE TO FRAME AND SPRING CONTACT	Bulletin No: 09-064/09
	Last Issued: 10/27/2009

APPLICABLE MODEL(S) / VINS

- 2006-2010 MX-5
- 2004-2010 RX-8
- 2004-2010 MAZDA3
- 2006-2010 MAZDA5
- 2003-2010 MAZDA6
- 2007-2010 CX-7
- 2007-2010 CX-9

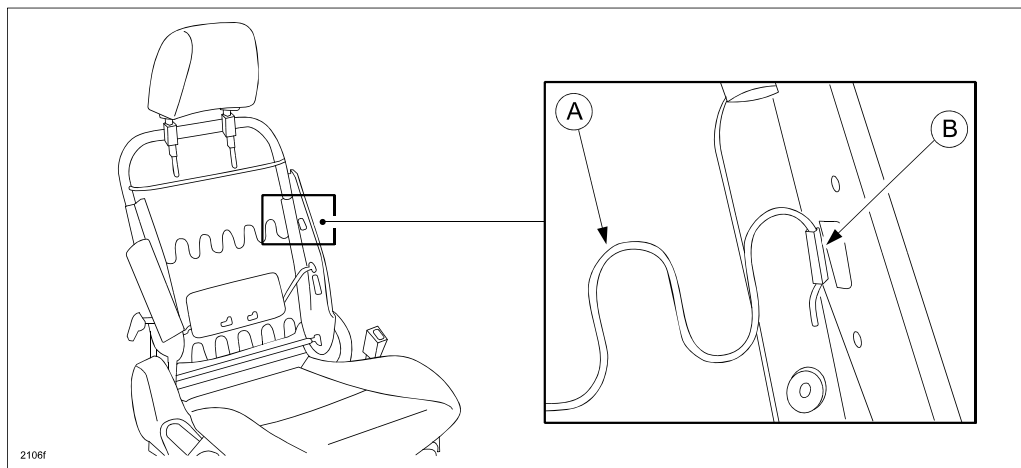
DESCRIPTION

Some vehicles may exhibit a squeaking noise coming from the front seat back due to contact between the seat frame and seat frame spring.

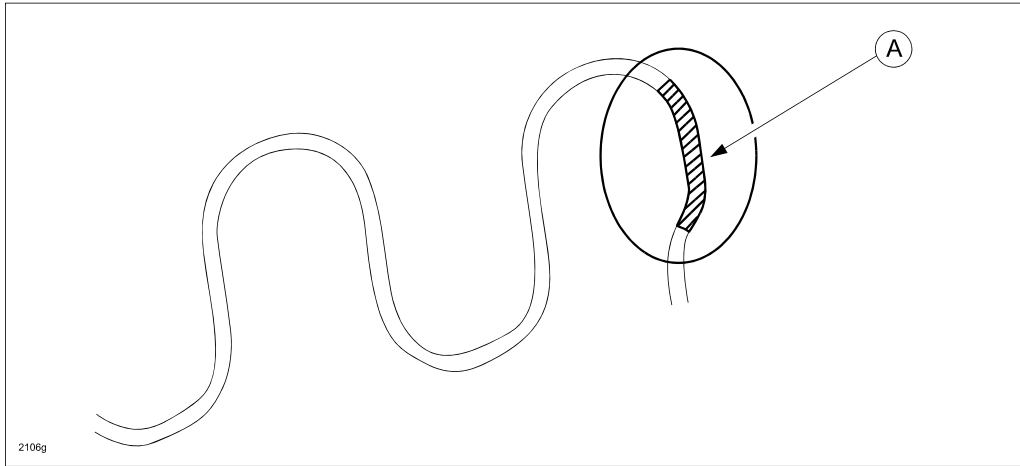
Customers having these concerns should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer complaint.
2. Remove the headrest.
3. Remove the seat trim and seat back pad according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
4. Widen clamp (B) to remove spring (A).



5. Wrap vinyl tape (A) around clamped portion of spring.



6. Reinstall the spring back into the clamp; squeeze the clamp to secure the spring.
7. Shake the spring back and forth to ensure the base of the spring does not move.
8. Reinstall the seat back pad and seat trim according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
9. Reinstall the headrest.
10. Verify repair.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9H
Part Number Main Cause	7777-NS-ST2
Quantity	0
Operation Number / Labor Hours:	S0905ARX / Refer to SRT manual - "Front Seat Back Trim - One side" (Vinyl tape attachment) S0905BRX / Refer to SRT manual - "Front Seat Back Trim - Both sides" (Vinyl tape attachment)