# Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



© 2009 Mazda Motor of America, Inc.

Subject: **Bulletin No:** 09-069/09

SQUEAKING NOISE FROM SEAT BACK DUE TO FRAME AND SEAT BACK PAD **CONTACT** 

Last Issued: 11/12/2009

### APPLICABLE MODEL(S) / VINS

2006-2010 MX-5

2004-2010 RX-8

2004-2010 MAZDA3

2006-2010 MAZDA5

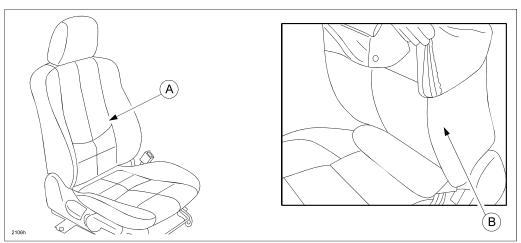
2003-2010 MAZDA6

2007-2010 CX-7

2007-2010 CX-9

#### **DESCRIPTION**

Some vehicles may exhibit a squeaking noise coming from the front seats (A). This noise may be cause by contact between the seat frame and the urethane seat back pad (B).

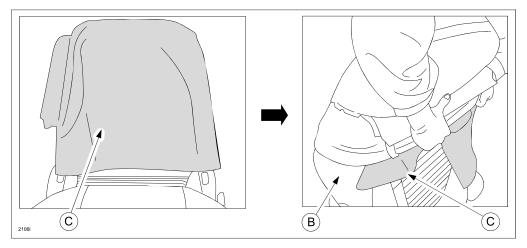


Customers having these concerns should have their vehicle repaired using the following repair procedure.

| <b>Bulletin No:</b> 09-069/09       | Last Issued: 11/12/2009 |
|-------------------------------------|-------------------------|
| © 2009 Mazda Motor of America, Inc. |                         |

#### **REPAIR PROCEDURE**

- 1. Verify customer complaint.
- 2. Remove headrest.
- 3. Remove the seat trim and seat back pad according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
- 4. Install silencer material (C) over frame (in between seat frame and seat back pad (B)).



- 5. Trim off any excess silencer material sticking out from the seat.
- 6. Reinstall the seat back pad and seat trim according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
- 7. Reinstall headrest.
- 8. Verify repair.

## PART(S) INFORMATION

| Part Number | Description | Qty. | Note                     |
|-------------|-------------|------|--------------------------|
| GJ6A-88-049 | Silencer    | 1    | Seat without side airbag |
| GJ6E-88-049 | Silencer    | 1    | Seat with side airbag    |

| Bulletin No: 09-069/09              | Last Issued: 11/12/2009 |
|-------------------------------------|-------------------------|
| © 2009 Mazda Motor of America, Inc. |                         |

#### **WARRANTY INFORMATION**

#### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

| Warranty Type                      | А   |
|------------------------------------|---|
| Symptom Code                       | 82  |
| Damage Code                        | 9Н  |
| Part Number Main<br>Cause          | 7777-NS-ST3   |
| Quantity                           | 0   |
| Operation Number /<br>Labor Hours: | S0905ARX / Refer to SRT manual - "Front Seat Back Trim - One side" (Silencer material installation)   |
|                                    | S0905BRX / Refer to SRT manual - "Front Seat Back Trim - Both sides" (Silencer material installation) |