Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



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Subject: **Bulletin No:** 09-060/09 **CLUNK NOISE FROM SEAT WHEN BRAKING**

Last Issued: 10/23/2009

APPLICABLE MODEL(S) / VINS

2006-2010 MX-5

2004-2010 RX-8

2004-2010 MAZDA3

2006-2010 MAZDA5

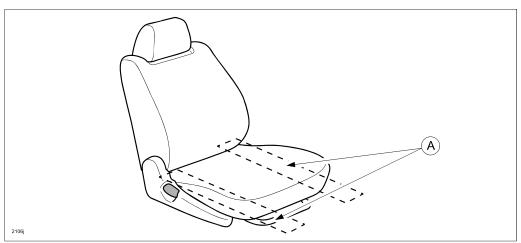
2003-2010 MAZDA6

2007-2010 CX-7

2007-2010 CX-9

DESCRIPTION

Some vehicles may exhibit a clunk noise coming from the front seat when braking. The noise may be caused by both seat rails (A) being out of position.



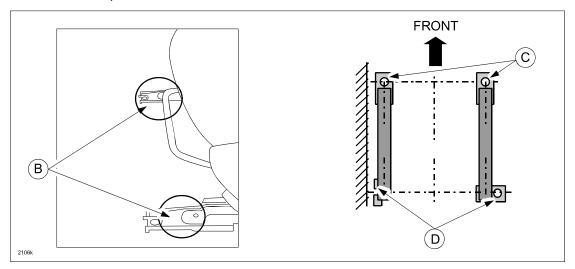
Customers having these concerns should have their vehicle repaired using the following repair procedure.

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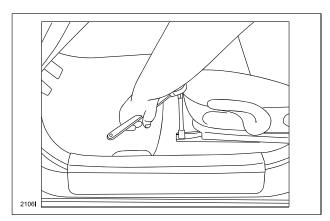
REPAIR PROCEDURE

- 1. Verify customer complaint.
- 2. Loosen the seat assembly according to the appropriate MS3 online instructions or Workshop Manual.
- 3. Insert both left and right locator pins (B) (front side) into the floor.

NOTE: Seat locator pins are located in the front side of the seat rails.



- 4. Move the seat slider forward by approx. 1/3 of the rail, then tighten bolts (D) on the rear side of seat slider rails.
- 5. Move the seat slider rearward by approx. 1/3 of the rail, then tighten bolts (C) on front side of seat slider rails.



- 6. After tightening all bolts to specified torque according to the appropriate MS3 online instructions or Workshop Manual, shake seat back and forth to verify seat slider is firmly installed.
- 7. Verify repair.

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	А
Symptom Code	82
Damage Code	9Н
Part Number Main Cause	7777-NS-ST4
Quantity	0
Operation Number / Labor Hours:	XXE54XTX / 0.2 Hrs. (Bolt re-tightening)