# Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

NAVIGATION SYSTEM SERVICE INFORMATION

Last Issued: 11/13/2009

# APPLICABLE MODEL(S)/VINS

2004-2010 RX-8

2004-2010 Mazda3

2007-2010 Mazdaspeed3

2006-2010 Mazda5

2006-2010 Mazda6

2006-2007 Mazdaspeed6

2007-2010 CX-7

2007-2010 CX-9

### **DESCRIPTION**

Navigation support for diagnostics, parts authorization, and parts exchange require contacting the proper source. Please contact the appropriate source depending on the vehicle tables on page 2.

- DENSO Navigation Help Desk at 888-285-4236 from 7am-5pm Pacific Standard Time
  - Part authorization for DENSO parts is required prior to exchange.
- United Radio refer to Dealer Assistance Group's "Exchange Central" on MX Connect.
  - Part authorization for United Radio parts is <u>NOT</u> required prior to exchange.

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## **NAVIGATION PART APPLICATION**

Year	* Model							
	RX-8	Mazda3	Mazda speed3	Mazda5	Mazda6	Mazda speed6	CX-7	CX-9
2004	United Radio (A,B)	United Radio (A,B)						
2005	United Radio (A,B)	United Radio (A,B)						
2006	DENSO (A,C)	DENSO (A,C)		DENSO (A,C)	DENSO (A,C)	DENSO (A,C)		
2007	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)
2008	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)	DENSO (A,C)		DENSO (A,C)	DENSO (A,C)
2009	United Radio (D)	DENSO (A,C)	DENSO (A,C)	United Radio (D)	United Radio (D)		DENSO (A,C)	United Radio (D)
2010	United Radio (D)	DENSO (E)	DENSO (E)	United Radio (D)	United Radio (D)		DENSO (E)	United Radio (D)

<sup>\*</sup> NOTE: ( ) Parts exchanged - see following table:

Code	Part Description	Exchange Source		
А	Display	United Radio		
В	DVD ROM unit	United Radio		
С	DVD ROM unit	DENSO		
D	Audio player with DVD ROM unit	United Radio		
Е	Navigation Multi-Information Display (NAVI-MID) unit	DENSO		

#### NOTE:

- All other components such as GPS antenna, are available as a service part.
- For in-stock vehicles, dealers will be directed to order new parts. Only in-stock vehicles require installation of a new component and DSM authorization. Please contact Dealer Assistance Group.
- DENSO will provide part exchange for Navigation equipped vehicles with Multi-Information Display (MID) concerns.
- Reference Warranty Bulletin (Category AD / Number 8) / Mazda Warranty Policies and Procedures
  Manual for parts exchange procedures.
- Refer to Dealer Assistance Group's "Exchange Central" on MX Connect for a list of exchange components.