Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject: Bulletin No: 09-005/11

EXCESSIVE CONDENSATION OR WATER WITHIN THE HEADLAMP ASSEMBLY
- CAUTION

Last Issued: 02/07/2011

APPLICABLE MODEL(S)/VINS

2007-2011 Mazda CX-7 2006-2010 Mazda5 2007-2011 Mazda RX-8

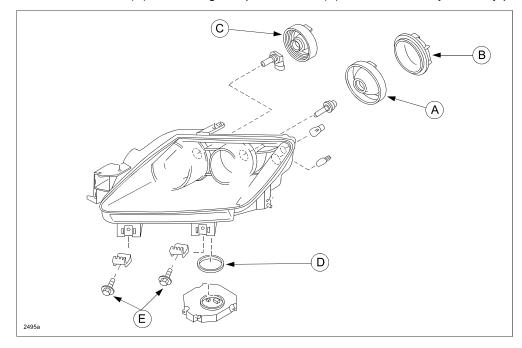
2007-2011 Mazda CX-9 2012 Mazda5 2008-2011 Tribute

2011 Mazda2 2007-2011 Mazda6

2007-2011 Mazda3 2006-2011 Mazda MX-5

DESCRIPTION

When dealing with customer complaints of excessive condensation and/or water within the headlamp unit, first determine if all the bulb sockets are present and correctly installed. In most cases you will find that the Bulb Seal No. 1 (A) or HID Bulb Seal No. 1 (B) and Bulb Seal No. 2 (C) socket covers have not been correctly installed or are missing due to improper prior repairs (i.e., customer replacing the headlamp bulbs or body shop not transferring them when replacing the headlamp unit(s) due to a collision). Any damage caused by missing socket covers, HID module seal (D), or missing bumper brackets (E) is not covered by warranty policy.



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