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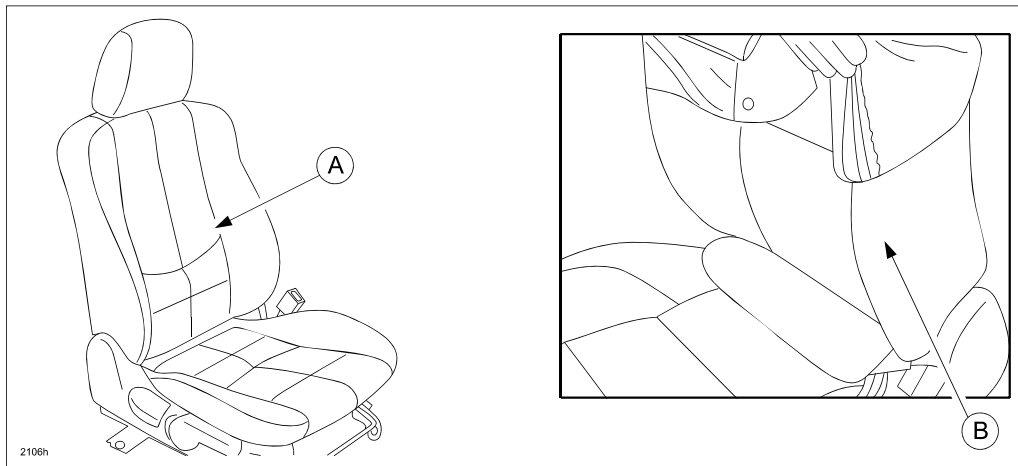
<b>Subject:</b> <b>SQUEAKING NOISE FROM SEAT BACK DUE TO FRAME AND SEAT BACK PAD CONTACT</b>	<b>Bulletin No:</b> 09-069/09
	<b>Last Issued:</b> 11/12/2009

## APPLICABLE MODEL(S) / VINS

- 2006-2010 MX-5
- 2004-2010 RX-8
- 2004-2010 MAZDA3
- 2006-2010 MAZDA5
- 2003-2010 MAZDA6
- 2007-2010 CX-7
- 2007-2010 CX-9

## DESCRIPTION

Some vehicles may exhibit a squeaking noise coming from the front seats (A). This noise may be caused by contact between the seat frame and the urethane seat back pad (B).

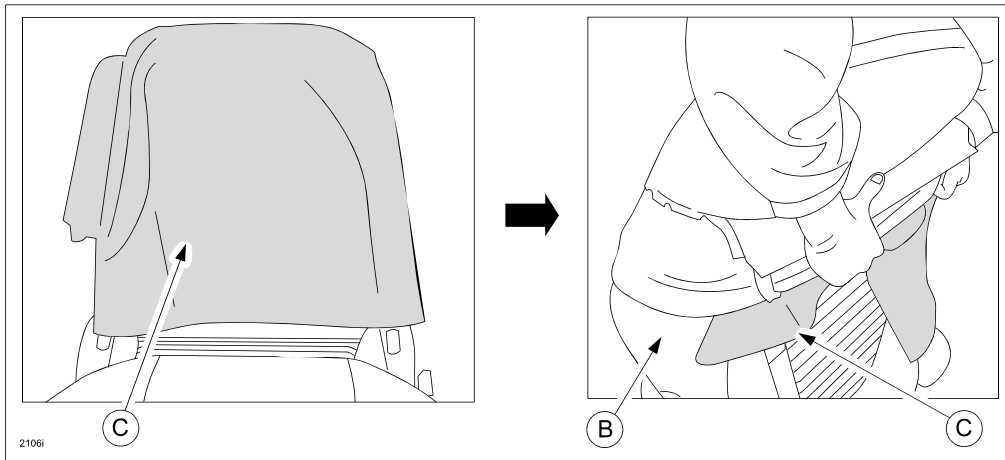


Customers having these concerns should have their vehicle repaired using the following repair procedure.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

## REPAIR PROCEDURE

1. Verify customer complaint.
2. Remove headrest.
3. Remove the seat trim and seat back pad according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
4. Install silencer material (C) over frame (in between seat frame and seat back pad (B)).



5. Trim off any excess silencer material sticking out from the seat.
6. Reinstall the seat back pad and seat trim according to 2010 Mazda3 MS3 online instructions or Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
7. Reinstall headrest.
8. Verify repair.

## PART(S) INFORMATION

Part Number	Description	Qty.	Note
GJ6A-88-049	Silencer	1	Seat without side airbag
GJ6E-88-049	Silencer	1	Seat with side airbag

## WARRANTY INFORMATION

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9H
Part Number Main Cause	7777-NS-ST3
Quantity	0
Operation Number / Labor Hours:	S0905ARX / Refer to SRT manual - "Front Seat Back Trim - One side" (Silencer material installation) S0905BRX / Refer to SRT manual - "Front Seat Back Trim - Both sides" (Silencer material installation)