

<b>Subject:</b>  <b>SQUEAKING NOISE FROM LEATHER SEATS</b>	<b>Bulletin No:</b> 09-062/09
	<b>Last Issued:</b> 10/23/2009

## APPLICABLE MODEL(S) / VINS

- 2006-2010 MX-5 (with leather interior)
- 2004-2010 RX-8 (with leather interior)
- 2004-2010 MAZDA3 (with leather interior)
- 2006-2010 MAZDA5 (with leather interior)
- 2003-2010 MAZDA6 (with leather interior)
- 2007-2010 CX-7 (with leather interior)
- 2007-2010 CX-9 (with leather interior)

## DESCRIPTION

Some vehicles may exhibit a squeaking noise coming from the leather seats. This noise may be caused by the leather seat surfaces contacting each other.

Customers having these concerns should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

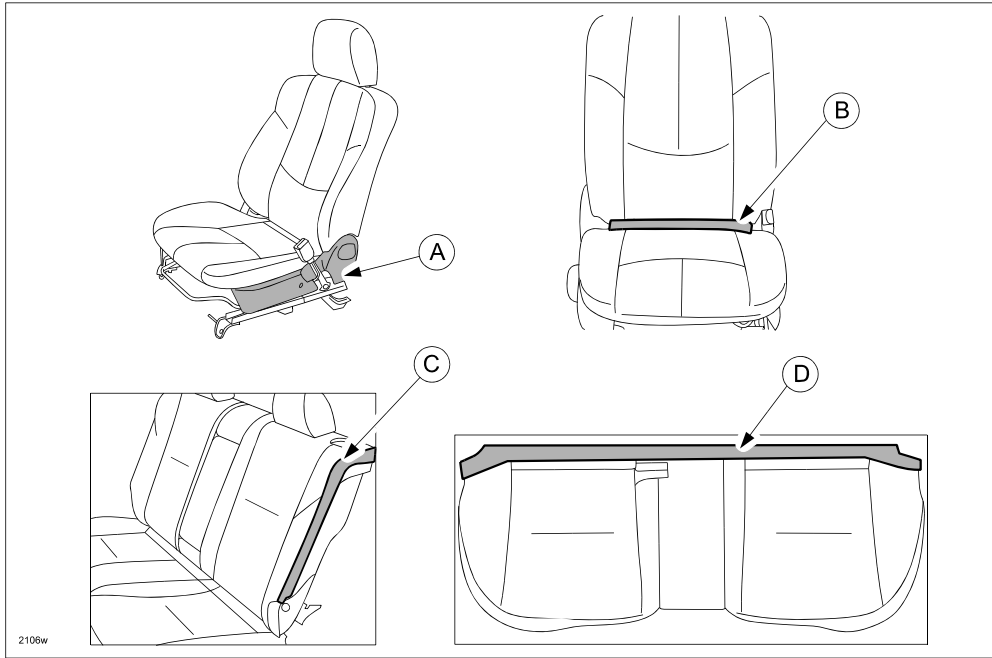
1. Verify customer complaint.
2. Apply masking tape around surface areas A, B, C & D where silicone grease will be applied.
  - Area A - Center console and cushion contact each other (front seat).
  - Area B - Cushion and seatback contact each other (front seat).
  - Area C - Seatback and trunk contact each other (rear seat).
  - Area D - Cushion and seatback contact each other (rear seat).

### CAUTION:

- Do not spray silicone grease inside vehicle cabin because it could cause electrical problems.
- Do not spray silicone grease onto electrical parts of the seat or the switch inside the seat belt.
- Silicone grease can be difficult to remove once it is applied. Do not allow silicone grease on the carpet.

3. Apply silicone grease to areas (A, B, C & D), spraying over each area 2 ~3 times.
4. Using a heat gun, apply heat to silicone until silicone is no longer sticky to the touch.

**CAUTION: DO NOT allow the heat gun to get too close to the surface of the seat. Too much heat may discolor the seat surface.**



5. Verify repair.

## WARRANTY INFORMATION

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9H
Part Number Main Cause	7777-NS-ST7
Quantity	0
Operation Number / Labor Hours:	XXE57XRX / 0.2 (Grease application)