



55 Vogell Road
Richmond Hill, ON L4B 3K5

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004166



IMPORTANT SAFETY RECALL

2004-2008 RX-8 – Fuel Leak at Fuel Pump Discharge Pipe & Fuel Pump Rings Safety and Emissions Recall 1017E

July 2017



Dear Mazda Owner,

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety and emissions compliance exists in certain 2004-2008 RX-8 vehicles produced from April 10, 2003 through February 18, 2008.

In December 2016, Mazda sent a notice regarding Safety and Emission Recall 0516J, *2004-2008 RX-8 Fuel Leak at Fuel Pump Rings*, indicating a second notification would be sent when parts become available.

Mazda has identified that the same vehicles are affected by a fuel leak concern at the fuel pump in a location different than that identified in recall 0516J. Mazda has decided to conduct a new Safety and Emission Recall 1017E to address this concern.

If you are a recipient of this notice, your vehicle is included in this Safety Recall. As of July 26, 2017 our records indicate recall 0516J has not been completed on your vehicle.

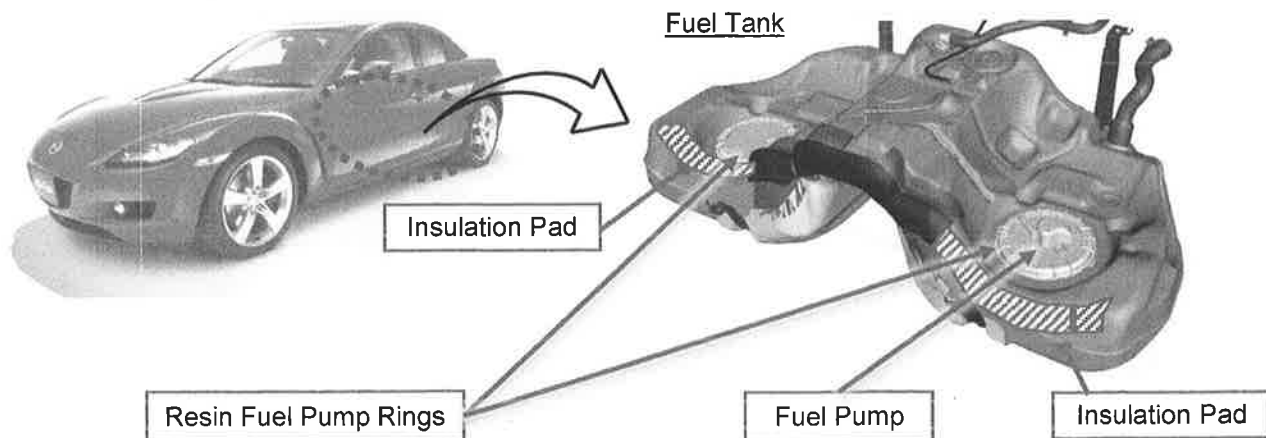
What is the problem?

Previous Recall 0516J (replaced by 1017E):

On the fuel tank of certain RX-8 vehicles, the resin fuel pump rings, which are located on the top surface of the fuel tank, may deteriorate by heat from the engine and exhaust pipes due to insufficient heat insulating performance. Continuous use of the vehicle may allow the deterioration to progress, leading to a crack in the fuel pump rings and subsequent fuel leak, which may increase the risk of fire.

New Recall 1017E:

In addition to the previous concern outlined by previous recall 0516J, on certain subject RX-8 vehicles the fuel pump discharge pipe may deteriorate due to insufficient durability of the resin, affected by the pressure of fuel inside the pipe and by heat from the engine and exhaust pipe. If the vehicle continues to be used, the deterioration of the discharge pipe may lead to a crack in the pipe and subsequent fuel leak, which may increase the risk of a fire.



What will Mazda do?

The repairs of recall 0516J and 1017E will be performed at the same time. Your Mazda dealer will replace the fuel pump rings, gaskets, and fuel filter body with improved parts, and install heat insulation pads. **The inspection and repair will be performed at no cost to you.**

What should you do?

Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your RX-8 repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you already paid for repair or replacement of the fuel pump rings and/or fuel filter body?

If you have already paid for repair or replacement of the fuel pump rings and/or fuel filter body due to a crack or fuel leak as described above, prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form" and follow the mailing instructions allowing up to 12 weeks for processing dependent on reimbursement request volume.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer visit our website and try our "Find a Dealer" feature at www.mazda.ca, or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at 1-800-263-4680.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

As a reminder, you can always go to <https://www.mazda.ca/en/owners/recalls/> and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Sincerely,

Mazda Canada Inc.



REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. You own or have owned a 2004-2008 RX-8 vehicle produced from April 10, 2003 through February 18, 2008.
Please do not send your title or registration, as these are NOT required.
2. You have paid for repair or replacement of the fuel pump rings and/or the fuel filter body, due to a fuel leak or fuel odour caused by cracking of the fuel pump rings or fuel pump discharge pipe, prior to launch of the recall.
3. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Vehicle model and year, and vehicle identification number (VIN)
 - Your name and address at the time of repair
 - Description of the concern reported
 - Repair or replacement of fuel pump rings or fuel filter body

PLEASE DO NOT SUBMIT THIS FORM WITHOUT THE ABOVE DOCUMENTATION.

4. Mail this reimbursement application form with the applicable payment receipts in the enclosed envelope, or scan and email all documents to:

**Mazda Canada Inc.
Attn: Recall Reimbursement
55 Vogell Road
Richmond Hill, ON
L4B 3K5**

**Mazda Canada Customer Relations e-mail:
mciiep@mazda.ca**

Procedure for Reimbursement Request

If your vehicle has had the fuel pump rings and/or fuel filter body repaired or replaced due to fuel leak or fuel odour caused by cracking of the fuel pump rings or fuel pump discharge pipe, prior to the launch of the recall, you may be eligible for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Once your vehicle has been repaired according to the recall instructions, mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope, or scan and email the required documents to mciiep@mazda.ca. Include any applicable payment receipts, i.e. credit card receipt, cancelled check, etc.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.
4. You will be reimbursed solely for the amount you have paid for repair or replacement of the fuel pump rings and/or the fuel filter body.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address or email to the above email address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow up to 12 weeks for processing, dependent on reimbursement request volume.

(SEE REVERSE SIDE FOR APPLICATION FORM)

