

Mazda M-TIPS • May/June • 2006

All Models W/Advanced Keyless Entry System RI3813 Advanced Key System Intermittently Inoperative (

Some customers may complain that the advance keyless entry system intermittently <u>will not</u> lock/unlock the doors and/or trunk or allow the ignition switch to be pressed in and rotated to start the vehicle. The problem cannot be duplicated nor is a malfunction found with the vehicle when diagnosed.

This may be caused by the customer carrying the advanced key in the same pocket as their cell phone. The cell phone may interfere with the advance key signal, causing the system to not operate.

Inform customers having this concern to be aware of the location of the advance key in relation to their cell phone when operating the system and a malfunction occurs.

