

April 2011

2008 Mazda6 & 2008 RX-8 - Tire Pressure Monitoring System (TPMS) Special Service Program (SSP) 85

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program (SSP) on certain 2008 Mazda6 vehicles equipped with TPMS and produced from May 8, 2007 through May 5, 2008, and 2008 RX-8 vehicles equipped with TPMS and produced from September 1, 2007 through February 18, 2008. If you are a recipient of this notice, your vehicle is included in this program.

What is the problem?

On certain 2008 Mazda6 and 2008 RX-8 vehicles the TPMS Warning Light may illuminate although the tire pressure is normal, due to an issue with a program in the TPMS unit.

What will Mazda do?

Your Mazda dealer will reprogram the TPMS unit with the modified software, **free of charge**. The repair should take approximately one hour to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Mazda is concerned about your complete satisfaction, and we encourage you to make an appointment with any authorized Mazda dealer to have the TPMS unit reprogrammed. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

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Mazda North American Operations Technical Services Division 1444 McGaw Ave. Irvine, CA 92614-5570 www.MazdaUSA.com Page -2-

What if you have already paid for the repair?

If you have already paid for the inspection, repair, or TPMS unit replacement due to TPMS warning light illumination although the tire pressure is normal, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at <u>www.MazdaUSA.com</u> or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner. If you are a vehicle lessor receiving this notice, please take steps to ensure that this notice is forwarded to the lessee.

Still have questions?

If you have any questions regarding this program, please contact our Customer Assistance Center at (800) 222-5500, option #6.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apology for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

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