

Service Information

Mazda Motor Corporation

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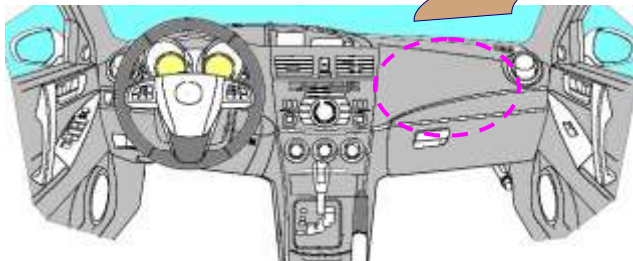
Category S	Technical	Ref. No. E031/09	Page 1 of 1
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued May 27, 2009	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model All models		Applicable Countries or Specifications Worldwide	

Subject: Concerns in Dashboard Upper Surface Appearance

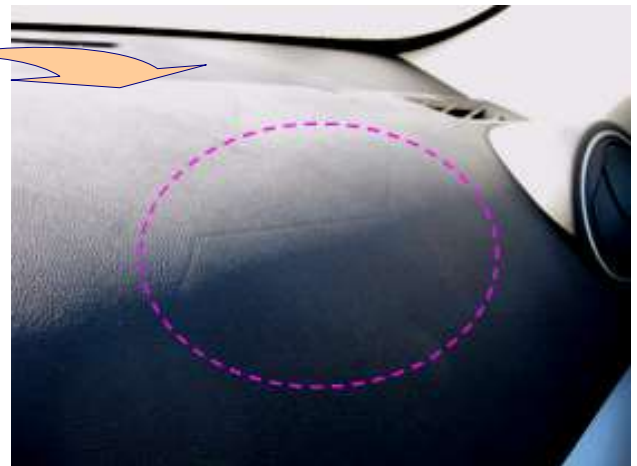
DESCRIPTION

Some customers may complain that the dashboard looks bad with a visually recognizable line appears on the upper surface of the dashboard on the passenger side.

If any customers come to us with the complaints above, please explain that the line is intentionally made to deploy the air bag, which is sometimes visually recognizable under a certain lighting conditions, but it is not a problem.



Example: Mazda3 (BL)



For your information:

The airbag cover is usually made of a thin plastic material in most of the models with a tear line to open up for air-bag deployment on the flip side.

As the plastic molding technology advances, it becomes harder to recognize the tear line recently. However, a subtle luster difference appears sometimes.

Shinji Kanai
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