

Service Information

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Category S	Repair Guidance	Ref. No. R083/13	Page 1 of 4
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued November 19, 2013	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model CX-5 (KE)		Applicable Countries or Specifications Worldwide	

Subject: White Stains under Power Outer Mirror Base

DESCRIPTION

Some vehicles may exhibit white stains running down from inside the power outer mirror base along the front door panel surface.



CAUSE

Since it is designed to drain water from inside the power outer mirror to outside the door, water containing white corrosion generated inside the power outer mirror base runs down along the door panel surface, causing poor appearance.

MASS PRODUCTION CHANGE

The shape of the gasket for the outer door mirror base has been changed so that water drains to inside the door.

Subject VIN & DATE OF MODIFICATION

ADR spec

JM0 KE **** ** 118881 July 24, 2012 ~ 225624 October 1, 2013

Algerian spec

KE **** ** 118881 July 24, 2012 ~ 225624 October 1, 2013

Chinese spec

JM7 KE **** ** 118881 July 24, 2012 ~ 225624 October 1, 2013

General spec

JM6 KE **** ** 118881 July 24, 2012 ~ 225624 October 1, 2013

JM8 KE **** ** 118881 July 24, 2012 ~ 225624 October 1, 2013

Israel spec

JMZ KE **** ** 118881 July 24, 2012 ~ 225624 October 1, 2013

EU spec

JMZ KE **** ** 131396 July 24, 2012 ~ 251446 October 1, 2013

US spec

JM3 KE **** ** 138997 July 24, 2012 ~ 398338 October 1, 2013

REPAIR PROCEDURE

1. Remove the power outer mirror (both sides) according to the instructions in Workshop Manual "POWER OUTER MIRROR REMOVAL/INSTALLATION".
2. Remove the gasket from the mirror base.



3. To prevent scratching during work, put masking tape to the mirror base cover as shown in figure.



4. Using a soft brush and water, wash away white corrosion at the bottom of the mirror base
Note: Be careful not to let water enter inside the mirror base.



5. Using a wire brush and water, lightly wash off the bottom of the mirror base.
Note: Be careful not to let water enter inside the mirror base.



Note: It is not necessary to remove white corrosion completely from the bottom of the mirror base as it does not cause adverse effect on function and durability of the power outer mirror. It is sufficient to remove white corrosion to the extent that it can be removed by slightly scrubbing with a wire brush.

6. Remove the masking tape and then wipe water off the mirror base and let it dry.



7. To prevent applying wax to the base cover, stud bolt and harness, put masking tape to the mirror base as shown in figure.



8. Apply anti-corrosion wax to the mirror base.
Recommended anti-corrosion wax: Wurth Protective Wax Transparent (0893 082) or equivalent



9. Let the anti-corrosion wax dry naturally.
10. Remove the masking tape.

11. Install a modified gasket to the mirror base.



12. Install the power outer mirror (both sides) according to the instructions in Workshop Manual “POWER OUTER MIRROR REMOVAL/INSTALLATION”.

PART INFORMATION

Part Number		Part Name	Q'ty	Remark
New	Old			
KR82-69-18Y	-	Gasket(L)	1	New established part
KR82-69-12Y	-	Gasket(R)	1	New established part

WARRANTY INFORMATION

Assembly group	S – Body
Subassembly group	18 - MIRRORS & VISORS
Symptom Code	98
Damage Code	9Y
Causal Part No.	KR82-69-18Y
Q'ty	1
Operation No.& Labor Hours	XXJD6XRX & 0.7H(Both sides) w/o : i-stop XXJD7XRX & 0.8H(Both sides) with : i-stop
Period Covered	Normal warranty period

Note: Claim the anti-corrosion wax with the sublet “Z9” at the first repair only.

Note: Enter KR82-69-12Y (Gasket (R)) in the related part number.

Ryu Shimizugawa
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1D42223620(MC Internal Use)