

Service Information

Mazda Motor Corporation

3-1, Shinchi, Fuchu-cho, Aki-gun
Hiroshima 730-8670, Japan
TEL : 81(82)287-5323
FAX : 81(82)287-5220

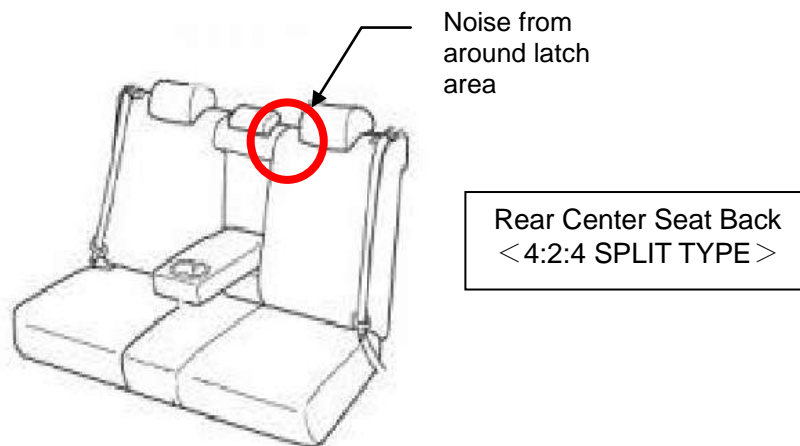


Category S	Repair Guidance	Ref. No. R085/13	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued October 23, 2013	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model CX-5 (KE)		Applicable Countries or Specifications Worldwide	

Subject: Rattling Noise from Rear Center Seat Back when driving on rough road

DESCRIPTION

When driving on rough roads, some vehicles may exhibit a rattling noise which is heard around the latch of the rear center seat back.



CAUSE

The stopper rubber in the latch of the rear center seat back may come off the fixing bracket. Due to this, the fixing bracket contacts the striker, causing a noise when driving on rough road.

MASS PRODUCTION CHANGE

Shapes of the stopper rubber and the fixing bracket have been changed to secure installation of the stopper rubber.

BEGINNING VIN & DATE OF MODIFICATION

ADR spec		
JM0 KE **** **	202569	March 1, 2013
Algerian spec		
KE **** **	202569	March 1, 2013
Chinese spec		
JM7 KE **** **	202569	March 1, 2013
General spec		
JM6 KE **** **	202569	March 1, 2013
JM8 KE **** **	202569	March 1, 2013
Israel spec		
JMZ KE **** **	202569	March 1, 2013
EU spec		
JMZ KE **** **	207039	March 1, 2013
US spec		
JM3 KE **** **	327345	March 1, 2013

REPAIR PROCEDURE

1. Fold the rear center seat back and the arm rest as shown in figure.



2. Check installation condition of the stopper rubber in the fixing bracket (position circled in red in the above figure). If the stopper rubber falls down or comes off the fixing bracket, replace it with a new one established as a service part.



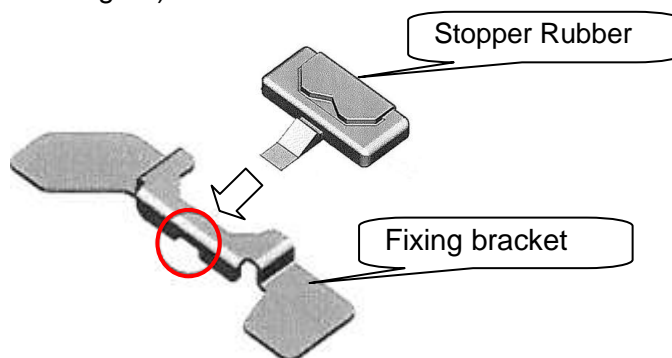
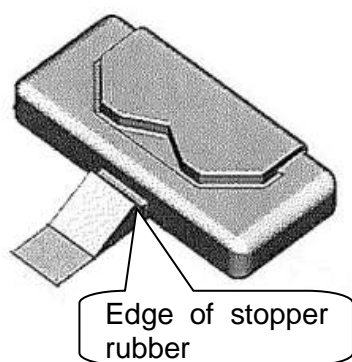
Rubber is correctly fit in position.



Rubber is not correctly fit



3. Push to install the stopper rubber in the fixing bracket until the edge of the stopper rubber touches the fixing bracket (position circled in the figure).



4. Verify that stopper rubber does not come off when slightly pushing it by fingers to the direction of the arrow shown in figure.



5. Unfold the rear center seat back.
6. Verify that the noise does not occur when shaking the rear center seat back by hand.

PART INFORMATION

Part Number		Part Name	Q'ty	Remark
New	Old			
KDY5-88-473	-	Stopper rubber	1	New established part

WARRANTY INFORMATION

Assembly group	S - Body
Subassembly group	09 - SEATS & SEAT BELTS
Symptom Code	82
Damage Code	9N
Causal Part No.	KDY5-88-473
Q'ty	1
Operation No.	XXJCEXR
Labor Hours	0.2 Hrs
Period Covered	Normal warranty period

Ryu Shimizugawa
Manager, Technical Information Gr.
Technical Service Dept.
Mazda Motor Corporation
2C62012401 (MC Internal Use)