

Service Information

Mazda Motor Corporation

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| | | | |
|--|------------------------|---|----------------|
| Category S | Repair Guidance | Ref. No. R017/13A | Page 1 of 2 |
| Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers | | Date Issued February 25, 2013 | |
| Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep. | | Date Revised October 24, 2013 | |
| Applicable Model CX-5 (KE) without power seat system | | Applicable Countries or Specifications Worldwide | |

REVISED

Revision Note: A part number on the parts information has been revised.

Subject: Driver-side Seat gradually moves down by itself

DESCRIPTION

Some vehicles may experience that the driver-side seat, when it is used in a lifted up position, gradually moves down by itself.

CAUSE

When a load, which is applied to the seat at braking, exceeds a certain level, it could impact the retaining mechanism of seat lifter to cause the seat to move downward.

MASS PRODUCTION CHANGE

TBD

BEGINNING VIN & DATE OF MODIFICATION

EU Spec.

JMZ KE***** TBD

US Spec.

JM3 KE***** TBD

ADR Spec.

JM0 KE***** TBD

General Spec.

JM6KE***** TBD

JM8KE***** TBD

Israel Spec.

JMZ KE***** TBD

Algeria Spec.

KE**** TBD

China Spec.

JM7KE***** TBD

REPAIR PROCEDURE

1. Verify the customer complaint. Be sure that the customer is not touching the adjuster by mistake when getting in and out of the vehicle.
2. If the customer complaint has been confirmed replace the driver- seat adjuster unit with a modified one which has been newly established as a service part. Refer to Workshop Manual "FRONT SEAT ADJUSTER UNIT REMOVAL/INSTALLATION - Driver-side (without power seat system)".

NOTE:

Below are “Replacement Parts” specified in Workshop Manual, so replace them with new ones.

- Front seat side cover clip
- Recliner knob (with lever type recliner knob)
- Lifter knob

PARTS INFORMATION

| Part Number | | Part Name | Q'ty | Remark | |
|--------------------|----------------|--|------|---|--------------------|
| New (Service Part) | Original | | | | |
| KFY9-88-H00 | KF29-88-H00* | Driver-Seat adjuster unit (RH) | 1 | Confirm the original part number for the VIN in repair by EPC, and place a part order of the corresponding service part number. | |
| KEY8-88-H00 | KE08-88-H00* | | 1 | | |
| KFY9-88-H50 | KF49-88-H50* | Driver-Seat adjuster unit (LH) | 1 | | |
| KDY3-88-H50 | KD33-88-H50* | | 1 | | |
| KDY5-88-H50 | KD45-88-H50* | | 1 | | |
| | KD45-88-1G5 02 | Recliner knob (with lever type recliner knob) (RH) | 1 | Place an order of correct part number by checking with EPC. | “Replacement Part” |
| | KF61-88-1H5 02 | Recliner knob (with lever type recliner knob) (LH) | 1 | | |
| | KE08-88-807 02 | Lifter knob (RH) | 1 | | |
| | KD45-88-857 02 | Lifter knob (LH) | 1 | | |
| | KD45-88-585 | Front seat side cover clip | 4 | | |

Note: *:Suffix

WARRANTY INFORMATION

| | |
|-----------------------------|---|
| Assembly group | S - Body |
| Subassembly group | 09 - SEATS & SEAT BELTS |
| Symptom Code | 67 |
| Damage Code | 97 |
| Causal Part No. | K*Y*-88-H**, Driver-Seat adjuster unit-(Service part) |
| Q'ty | 1 |
| Operation No. & Labor Hours | XXJ1PXRX & 0.7H |
| Period Covered | Normal warranty period |

Note: Enter “Replacement Part” numbers in Related Part Number column.

Ryu Shimizugawa
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1CB1605838 (MC Internal Use)