

# Service Information

Mazda Motor Corporation

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Category <b>S</b>	<b>Repair Guidance</b>	Ref. No. R017/13B	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued February 25, 2013	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised November 22, 2013	
Applicable Model CX-5 (KE) without power seat system		Applicable Countries or Specifications Worldwide	

**[REVISED]**

**Note: Following the implementation of further improvement, MASS PRODUCTION CHANGE, BEGINNING VIN & DATE OF MODIFICATION, PARTS INFORMATION and WARRANTY INFORMATION have been revised.**

## Subject: Driver-side Seat gradually moves down by itself

### DESCRIPTION

Some vehicles may experience that the driver-side seat, when it is used in a lifted up position, gradually moves down by itself.

### CAUSE

When a load, which is applied to the seat at braking, exceeds a certain level, it could impact the retaining mechanism of seat lifter to cause the seat to move downward.

### MASS PRODUCTION CHANGE

Thickness of the carrier plate of seat lifter has been increased.

### BEGINNING VIN & DATE OF MODIFICATION

#### **EU Spec.**

JMZ KE\*\*\*\*\* 251723      October 1, 2013

#### **US Spec.**

JM3 KE\*\*\*\*\* 398857      October 1, 2013

#### **ADR Spec.**

JM0 KE\*\*\*\*\* 225798      October 1, 2013

#### **General Spec.**

JM6KE\*\*\*\*\* 225798      October 1, 2013

JM8KE\*\*\*\*\* 225798      October 1, 2013

#### **Israel Spec.**

JMZ KE\*\*\*\*\* 225798      October 1, 2013

#### **Algeria Spec.**

KE\*\*\*\* 225798      October 1, 2013

#### **China Spec.**

JM7KE\*\*\*\*\* 225798      October 1, 2013

**REPAIR PROCEDURE**

1. Verify the customer complaint. Be sure that the customer is not touching the adjuster by mistake when getting in and out of the vehicle.
  
2. If the customer complaint has been confirmed replace the driver- seat adjuster unit with a modified one which has been newly established as a service part. Refer to Workshop Manual **“FRONT SEAT ADJUSTER UNIT REMOVAL/INSTALLATION - Driver-side (without power seat system)”**.

**NOTE:**

Below are “Replacement Parts” specified in Workshop Manual, so replace them with new ones.

- Front seat side cover clip
- Recliner knob (with lever type recliner knob)
- Lifter knob

**PARTS INFORMATION**

Part Number		Part Name	Q'ty	Remark	
New (Service Part)	Original (Old Service Part)				
KFY9-88-H00A	KF29-88-H00* (KFY9-88-H00)	Driver-Seat adjuster unit (RH)	1	Confirm the original part number for the VIN in repair by EPC, and place a part order of the corresponding service part number.	
KEY8-88-H00A	KE08-88-H00* (KEY8-88-H00)		1		
KFY9-88-H50A	KF49-88-H50* (KFY9-88-H50)	Driver-Seat adjuster unit (LH)	1		
KDY3-88-H50A	KD33-88-H50* (KDY3-88-H50)		1		
KDY5-88-H50A	KD45-88-H50* (KDY5-88-H50)		1		
	KD45-88-1G5 02	Recliner knob (with lever type recliner knob) (RH)	1	Place an order of correct part number by checking with EPC.	“Replacement Part”
	KF61-88-1H5 02	Recliner knob (with lever type recliner knob) (LH)	1		
	KE08-88-807 02	Lifter knob (RH)	1		
	KD45-88-857 02	Lifter knob (LH)	1		
	KD45-88-585	Front seat side cover clip	2		

Note: \*:Suffix

WARRANTY INFORMATION

Assembly group	S - Body
Subassembly group	09 – SEAT & SEAT BELTS
Symptom Code	89
Damage Code	97
Causal Part No.	K*Y*-88-H**, Driver-Seat adjuster unit-(Service part)
Q'ty	1
Operation No. & Labor Hours	XXJ1PXRX & 0.7H
Period Covered	Normal warranty period

**Note:** Enter "Replacement Part" numbers in Related Part Number column.

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2D32705000 (MC Internal Use)