

Service Information

Mazda Motor Corporation

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Category T	Repair Guidance	Ref. No. R035/14	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 31, 2014	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model Mazda3(BM) with Mazda Connect		Applicable Countries or Specifications Europe	

Subject: Traffic Alert (TA) is broadcasted although TA mode is switched off

DESCRIPTION

Some customers may complain that the traffic alert is broadcasted even though the TA mode (*) is switched OFF.

(*)What is TA Mode? (From Owner's Manual)

Select the "TA" icon during FM/AM reception to switch to the TA mode. If a TA broadcast is received while in the TA mode, the TA broadcast intercedes even while using other functions (FM,CD, USB, AUX, BT audio, Aha™ radio, or Stitcher™ radio), and "Traffic Alert" is displayed. If a TA is received on the audio screen, the "Cancel" icon is displayed on the screen. Select the "Cancel" icon to cancel the received TA and return to TA reception stand-by. If a TA is received on a screen other than the audio screen, the selection screens for the "TA Off" icon, "Cancel" icon, and "Remove" icon are displayed on the screen. If the "Remove" icon is selected, the selection screen turns off when a TA is received while continuing to receive TAs.

CAUSE

Improper software of TAU

MASS PRODUCTION CHANGE

The software of TAU has been changed.

BEGINNING VIN & DATE OF MODIFICATION

EC spec

JMZBM**** ** 137416 February 01, 2014

REPAIR PROCEDURE

When you encounter a customer complaint on this concern, use the following repair procedure.

Step 1

Check the software version of CONNECTIVITY MASTER UNIT (CMU) according to the procedure in current Service Information R115/13.

- If the CMU software version is "27", proceed to step 2.
- If the CMU software version is "25" or lower, update the software to the latest version according to the procedure in current Service Information R115/13 and then proceed to step 2.

Note: The software version "26" does not exist.

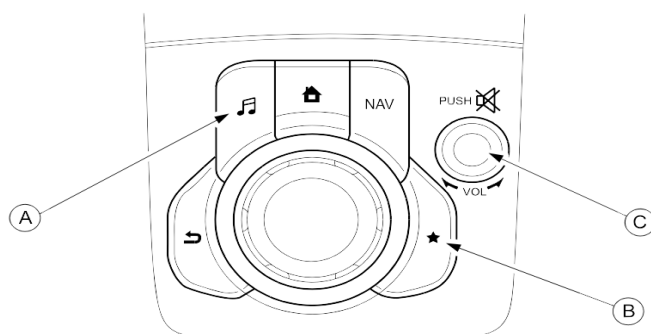
Step 2

Check the software version of TUNER AND AMPLIFIER UNIT (TAU) according to the procedure on the next page.

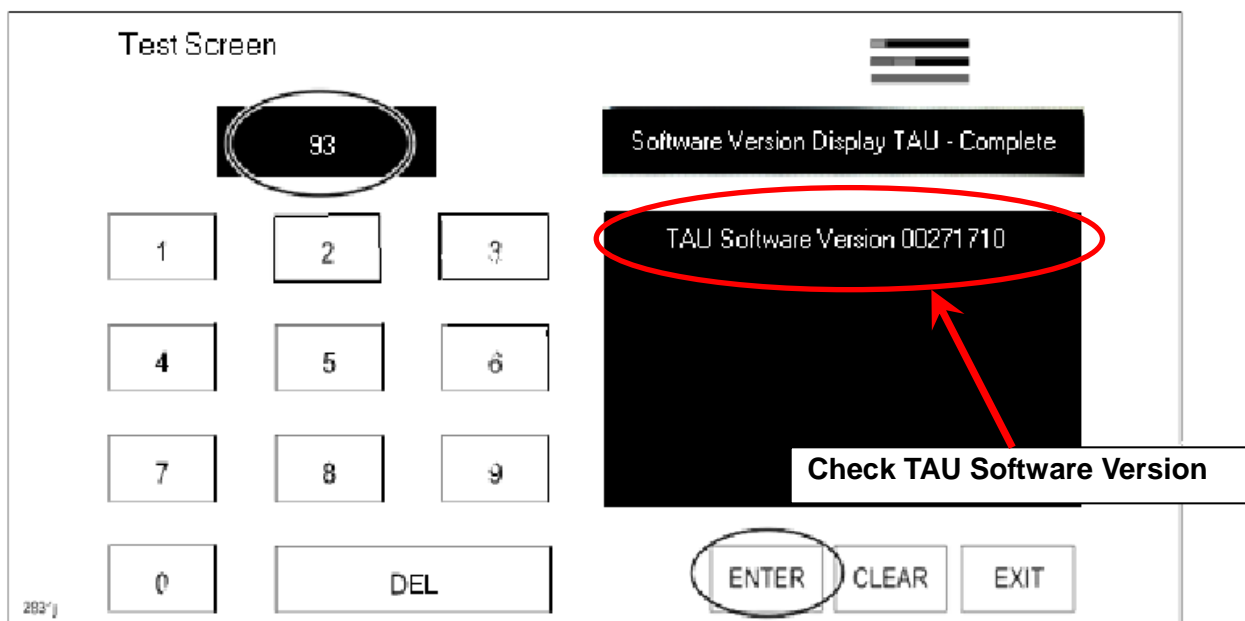
- If the TAU software version is "00291801" or lower, replace the TAU with a modified one.
- If the TAU software version is "00301801" or higher, this Service Information is not applicable.

TAU Software version Checking procedure:

1. Press the three buttons (Music (A) + Favorites (B) + Volume Mute(C)) on the commander switch at the same time for 2-5 seconds and the Diagnostic Test Screen will appear.



2. Use the touchscreen or the commander switch to input '93' and then select "ENTER" on the Test screen.
3. Check the TAU Software Version as shown in illustration.



PART INFORMATION

The part number has not been changed.

Use exchange unit. Do not automatically order a new part for warranty replacement.

Part Number	Part Name	Q'ty	Remark
BHS3 66 DRX	TAU	1	With 6 SP; Without HBC & LDW
BJE4 66 DRX	TAU	1	With 6 SP; With HBC & LDW
BJM8 66 DRX	TAU	1	With 9 SP; Without HBC & LDW
BJN1 66 DRX	TAU	1	With 9 SP; With HBC & LDW

WARRANTY INFORMATION

eExchange countries:

Assembly group	T – Body electrical system
Subassembly group	11 - AUDIO SYSTEM
Symptom Code	62
Damage Code	9W
Causal Part No.	**** 66 DRX 9R
Q'ty	0
Operation No.	XXK5UARX
Labor Hours	0.3 Hrs
Period Covered	Normal Warranty Period

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 Technical Service Dept.
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