

Service Information

Mazda Motor Corporation

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Category S	Repair Guidance	Ref. No. R001/14A	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued January 6, 2014	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised March 27, 2014	
Applicable Model Mazda3(BM)		Applicable Countries or Specifications Worldwide	

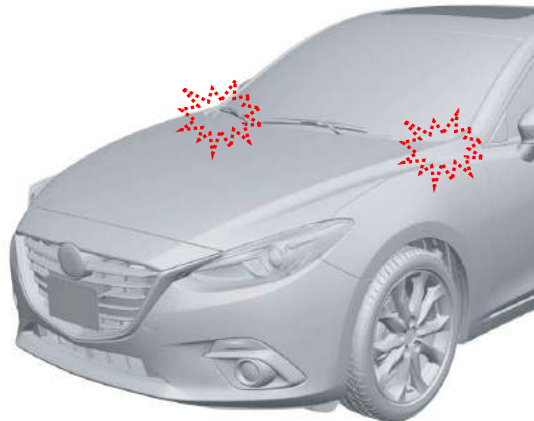
REVISED

Revision Note: "MASS PRODUCTION CHANGE" and "BEGINNING VIN & DATE OF MODIFICATION" have been changed.

Subject: Rattle noise from the bottom of A-pillar

DESCRIPTION

When driving on rough roads or over bumps, some vehicles may exhibit a rattle noise from the bottom of the A-pillar.



CAUSE

The cowl upper plate and/or dash upper panel interferes with the wiper bracket causing a noise.

MASS PRODUCTION CHANGE

Spot-welding locations to the dash and cowl assembly have been optimized to eliminate this concern.

BEGINNING VIN & DATE OF MODIFICATION

US Spec.

From JM1BM**** ** 189736 March 01, 2014

EC Spec.

From JMZBM**** ** 140923 March 01, 2014

Israel Spec.

From JMZBM**** ** 116456 March 01, 2014

ADR Spec.

From JM0BM**** ** 116456 March 01, 2014

General Spec.

From JM6BM**** ** 116456 March 01, 2014

From JM7BM**** ** 116456 March 01, 2014

REPAIR PROCEDURE

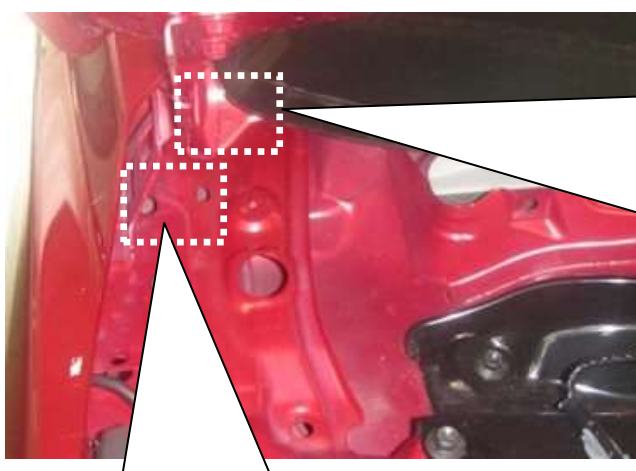
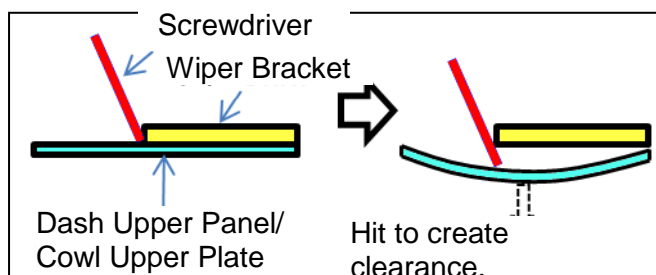
When you encounter a customer complaint on this concern, create a clearance between the affected panels. (Between wiper bracket~Cowl upper plate and between wiper bracket~dash upper panel) by using the following procedure.

Procedure:

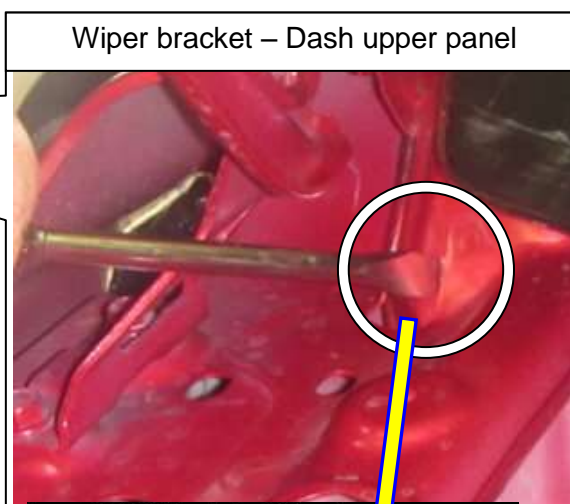
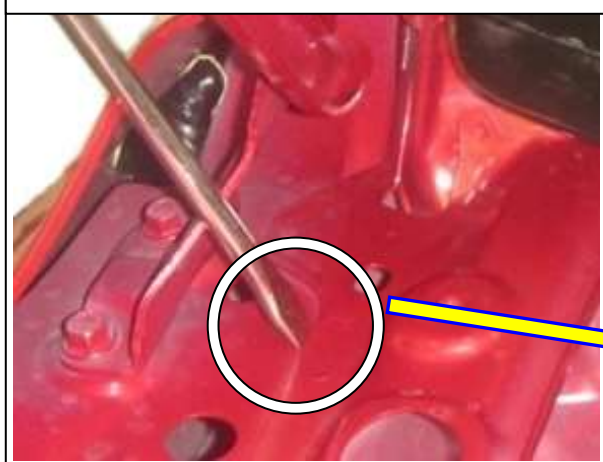
1. Remove the cowl grille according to workshop manual.
2. Place the tip of a covered* flat-blade screwdriver between two panels at joint. (Wiper Bracket ~Cowl Upper Plate and Wiper Bracket ~Dash Upper Panel) Then hit the head of the screwdriver by hammer to create a clearance of approx. 0.5mm between the two panels.

***Note:** To avoid damaging the paint, wrap protection tape around the tip of the screwdriver. If there are scratches on the panels, apply appropriate corrosion protection primer.

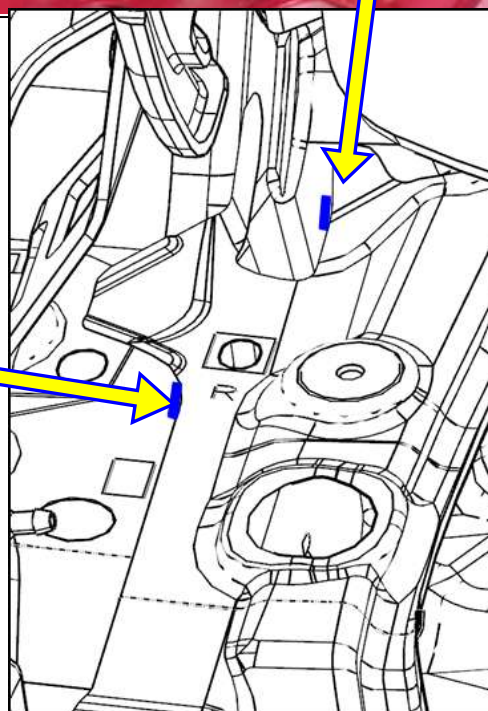
[Illustration of creating clearance]



Wiper bracket – Cowl upper plate



Wiper bracket – Dash upper panel



3. Re-install the cowl grille.

WARRANTY INFORMATION

Assembly group	S – Body
Subassembly group	06 - BODY PANEL & FLOOR ATTACHMENT
Symptom Code	82
Damage Code	98
Causal Part No.	BHR1 53 5DX (Wiper Bracket)
Q'ty	0
Operation No. & Labor Hours	XXK2WXRX & 0.3 H (One side or Both sides)
Period Covered	Normal warranty period

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Technical Service Dept.
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2D91910028 (MC Internal Use)