Service Information

Mazda Motor Corporation

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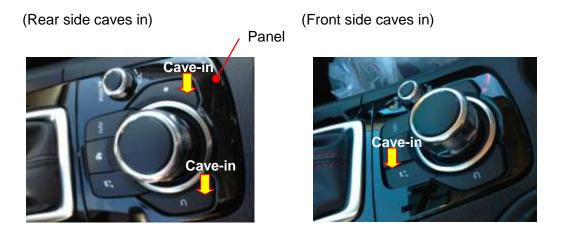


Category T	Repair Guidance		Ref. No. R110/13	Page 1 of 2
Coverage ☐ Distributor only ■ Please inform your dealers			Date Issued December 24, 2013	
Please convey this information to your ☐ Director ☐ General ☐ Warranty Dept. ☐ Parts Dept. ☐ Training Dept. ☐ Field		al Manager Rep.	Date Revised	
Applicable Model		Applicable Countries or Specifications		
Mazda3 (BM) with Center Display		Worldwide		

Subject: Commander Switch caves in

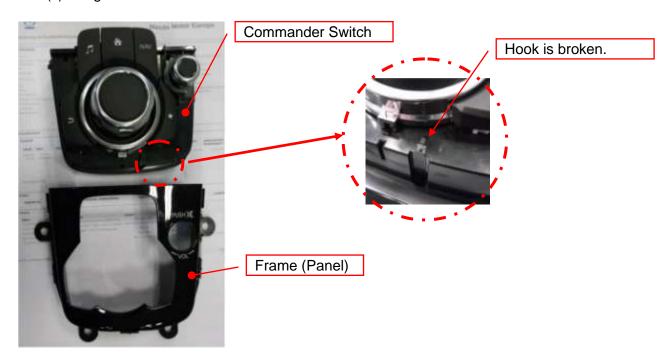
DESCRIPTION

Some vehicles may experience a condition where the commander switch caves in from the panel.



CAUSE

An excessive vertical force may be applied to the commander switch which causes damage of the hook(s) fixing the commander switch to the frame.



MASS-PRODUCTION CHANGE

Pieces of non-woven fabric have been added to the commander switch to increase the load capacity against a vertical force.

BEGINNING VIN & DATE OF MODIFICATION

EU spec.

JMZ BM **** ** 127065 November 6, 2013

ADR spec.

JM0 BM **** ** 100156 November 6, 2013

US spec.

JM1 BM **** ** 142131 November 6, 2013

General spec.

JM6 BM **** ** 100156 November 6, 2013

REPAIR PROCEDURE

Verify the customer concern.

JM7 BM **** ** 100156X

Replace the commander switch with a modified one according to the instructions in the Workshop Manual "COMMANDER SWITCH REMOVAL/INSTALLATION".

November 6, 2013

PARTS INFORMATION

Part Number		Part Name	O'ty	Remark
New	Old	Pait Name	Q'ty	Remark
BHN1-66-CM0C	BHN1-66-CM0B	Commander Switch	1	For LHD vehicle
B45A-66-CM0C	B45A-66-CM0B	Commander Switch	1	For RHD vehicle

WARRANTY INFORMATION

Assembly group		T – Body electrical system	
Subassembly group		02 - SWITCHES	
Symptom Code		89	
Damage Code		9A	
DTC Code		-	
Causal Part No.		BHN1-66-CM0C or	
		B45A-66-CM0C	
Q'ty		1	
Operation No. &	Commander Switch, R&R (Without i-stop)	XXK22ARX, 0.2Hrs.	
Labor Hours	Commander Switch, R&R (With i-stop)	XXK22BRX, 0.3Hrs.	
Period Covered		Normal warranty period	

Ryu Shimizugawa Manager, Technical Information Gr. Technical Service Dept. Mazda Motor Corporation

2D91112222 (MC Internal Use)