

Service Information

Mazda Motor Corporation

3-1, Shinchi, Fuchu-cho, Aki-gun
Hiroshima 730-8670, Japan
TEL : 81(82)287-5323
FAX : 81(82)287-5220



Category T	Repair Guidance	Ref. No. R111/13A	Page 1 of 4
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued December 24, 2013	
Please convey this information to your <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised February 6, 2014	
Mazda3(BM) with center display & CD player		Applicable Countries or Specifications Worldwide(Except for North America)	

REVISED

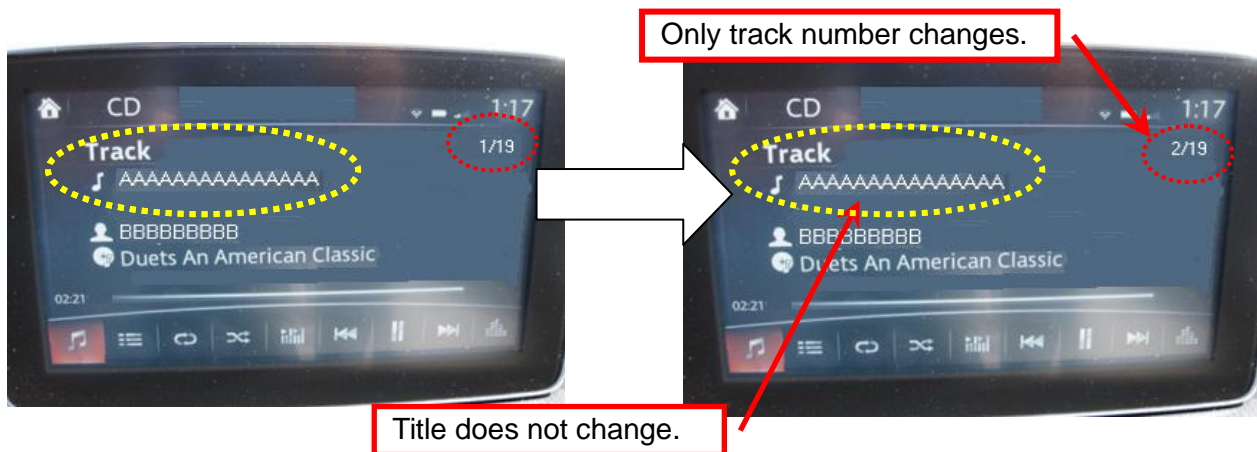
Revision Note: "REPAIR PROCEDURE", "PART INFORMATION" and "WARRANTY INFORMATION" have been changed

Subject: CD Player Display Concerns

DESCRIPTIONS

Some vehicles may experience the two symptoms mentioned below when playing CD.

Symptom 1: Title indication (song title) on the CD display does not change when it turns into the next tune (song). However, only the music order indication (track number) changes.



Symptom 2: Track list does not open after inserting the CD, but the "Disc loading" will appear on the display.

CAUSE

Improper software of CD player.

MASS PRODUCTION CHANGE

The software of CD player has been changed.

BEGINNING VIN & DATE OF MODIFICATION

EC Spec.

From JMZBM**** ** 131269 December 01, 2013

Israel Spec.

From JMZBM**** ** 101914 December 01, 2013

ADR Spec.

From JM0BM**** ** 101914 December 01, 2013

General Spec.

From JM6BM**** ** 101914 December 01, 2013

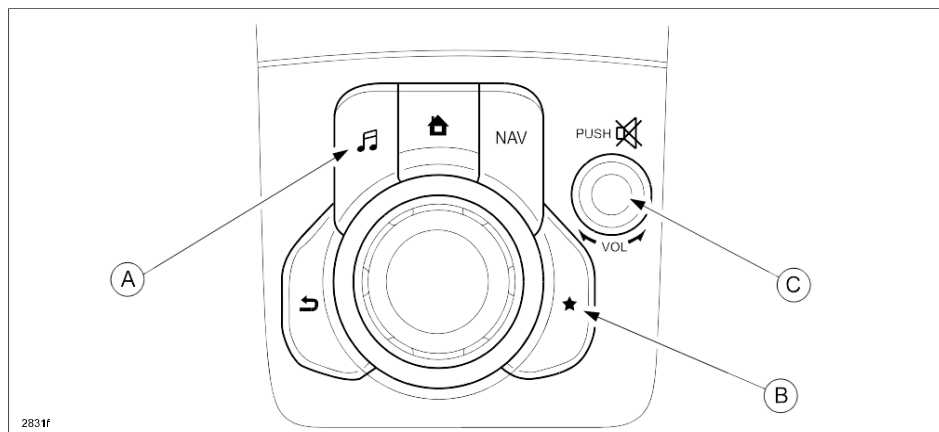
From JM7BM**** ** 101914 December 01, 2013

REPAIR PROCEDURE

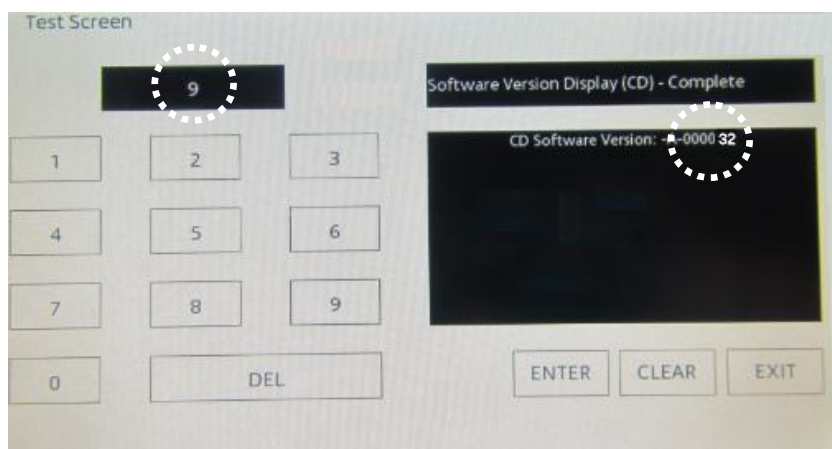
When you encounter a customer complaint on this concern, check the software version as follows.

Check Software Version:

1. Press the three buttons (Music (A) + Favorites (B) + Volume Mute(C)) on the commander switch at the same time for 2-5 seconds and the Diagnostic Test Screen will appear.



2. Use the touchscreen or the commander switch to input '9' and then select "ENTER" on the Test screen.



3. Make sure the last two digits of the CD player software version, If two digits are "32" , **this Service Information is not applicable.**
If software version is below "32", perform CD player software update referring to "Repair Procedure".

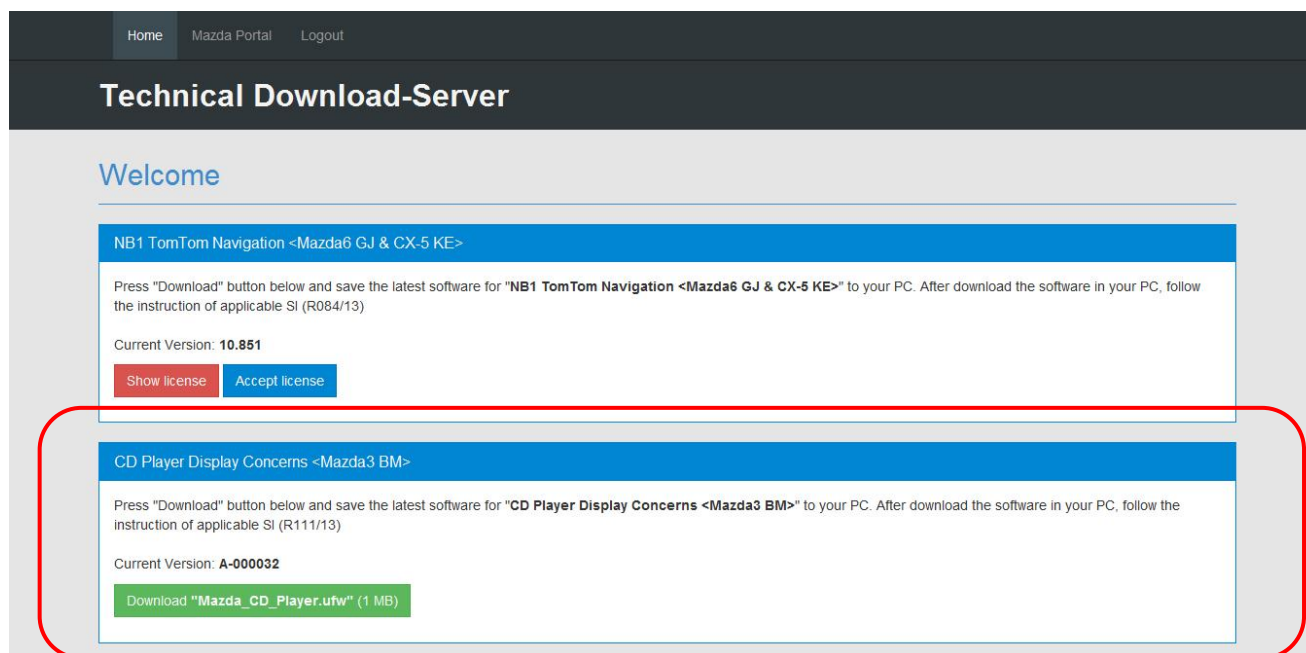
Repair Procedure:

For Europe:

1. Download the update software (A-000032) to a PC and then burn the file to a new CD. **Depending on PC configuration this may work either by using a CD burning software or by simply “drag and drop”.**

You can download the latest software at [http: https://mazdashare.com/mtds/](https://mazdashare.com/mtds/)
Mazda Technical Download server (MUMfied):

Note: This is an application controlled by the Mazda Portal. Access can be granted via MUM.



2. Turn the ignition switch to “ACC” or “ON”, then insert the update CD to the CD player slot.
3. The reprogramming starts automatically. After the reprogramming is completed (after approx. 3 minutes) **the CD ejects automatically.**
4. Verify software version **referring to “Check software version”.**
5. Make sure the last two digits of the CD player software version, If two digits are “32” , it is OK
6. Turn the ignition switch “OFF”, then remove the CD from the CD player slot.

Except for Europe:

Replace the CD player with a new one according to workshop manual.

WARRANTY INFORMATION

For Europe: Update the software version of CD player.

Assembly group	T – Body Electrical System
Subassembly group	11 – AUDIO SYSTEM
Symptom Code	61
Damage Code	9W
Causal Part No.	BJE8 66 9G0 (RHD)
Q'ty	0
Operation No.	XXK2RARX
Labor Hours	0.2 Hrs
Period Covered	Normal Warranty Period

Ryu Shimizugawa
Manager, Technical Information Gr.
Technical Service Dept.
Mazda Motor Corporation
2DA0822101 (MC Internal Use)