

# Service Information

Mazda Motor Corporation

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Category <b>S</b>	<b>Repair Guidance</b>	Ref. No. R029/14	Page 1 of 4
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 5, 2014	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model  Mazda3 (BM)	Applicable Countries or Specifications  Worldwide		

## Subject: Buzzing noise from around driver-side dashboard

### DESCRIPTION

Some vehicle may exhibit a buzzing noise from around the driver side dashboard when driving on a rough road.

### CAUSE

The buzzing noise may be caused by the bonnet release inner wire contacting the outer cable by impact from a rough road. The noise is heard from around the driver side dashboard.

### MASS PRODUCTION CHANGE

The configuration of the bonnet release cable will be changed.

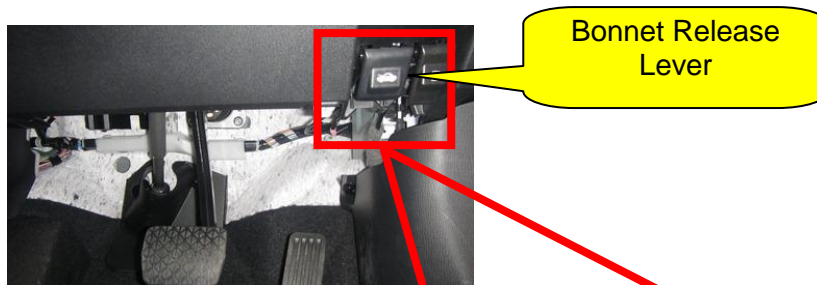
### BEGINNING VIN & DATE OF MODIFICATION

TBD

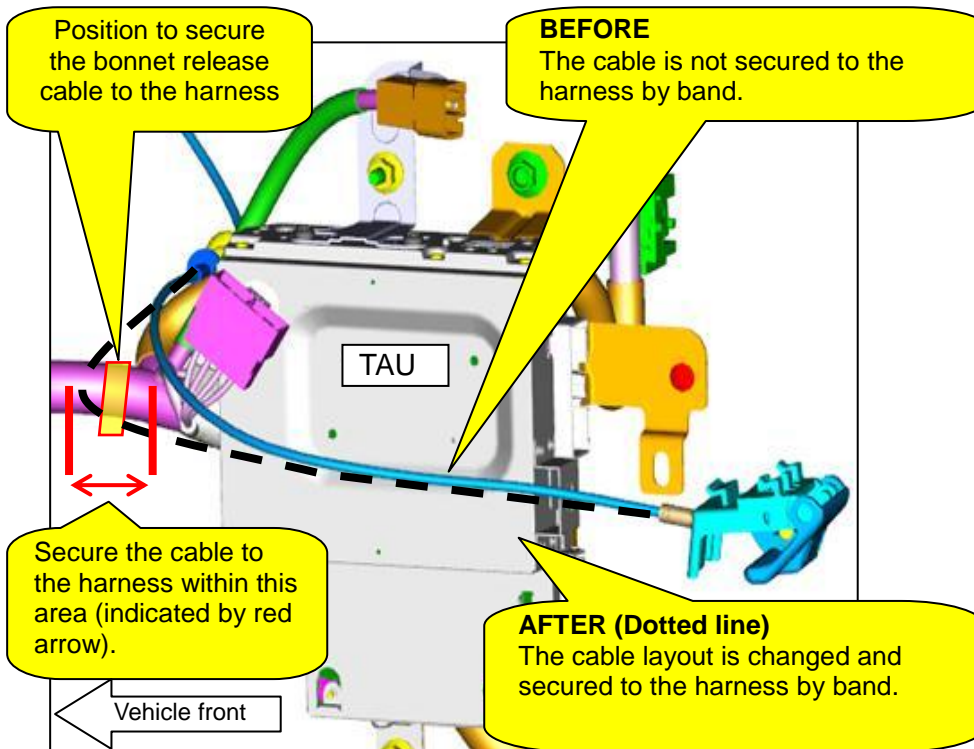
### REPAIR PROCEDURE

1. Verify customer complaint.
2. Change the installation layout (bending angle) of the bonnet release cable in order to avoid the inner wire shaking in the outer cable even when receiving impact, and secure it to the harness using a band as shown in the picture on the next page.

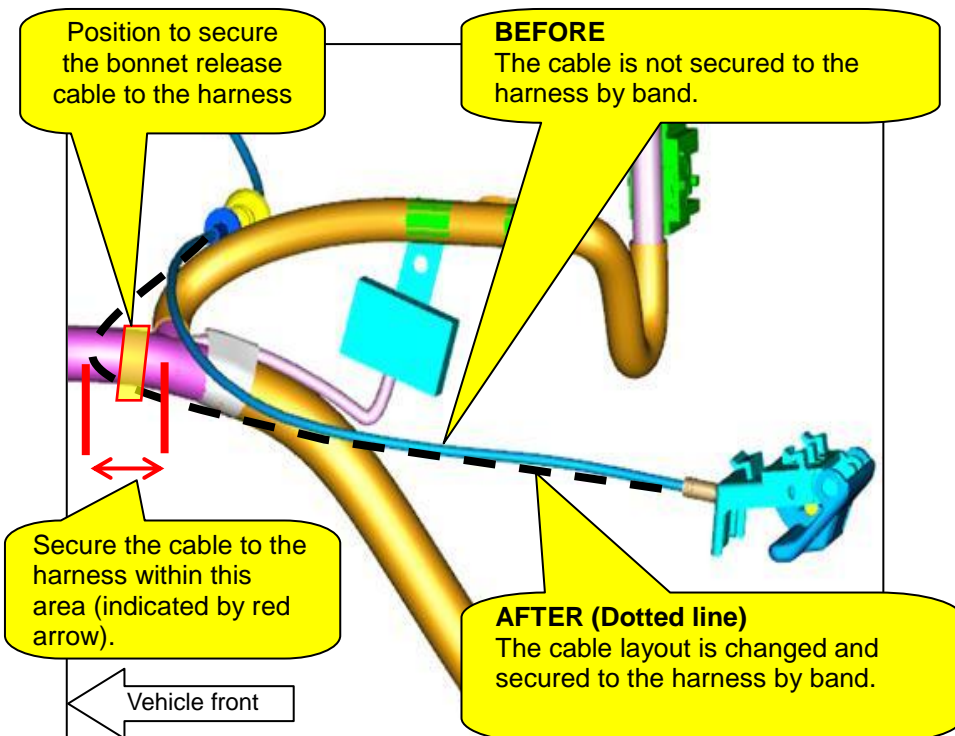
<RHD vehicle>



**With TUNER AND AMP UNIT (TAU)**



**Without TUNER AND AMP UNIT (TAU)**



3. Verify the repair.
- Verify that the bonnet can be unlocked without problem by pulling the bonnet release lever and locks properly after closing.

PART INFORMATION

Part Number	Part Name	Q'ty
9970 93 250	Band	1

WARRANTY INFORMATION

Assembly group	S - Body
Subassembly group	05 - BONNET (HOOD) & TRUNK LID
Symptom Code	82
Damage Code	97
Causal Part No.	BHN9-56-720
Q'ty	0
Operation No.	XXK5QXRX
Labor Hours	0.2Hrs
Period Covered	Normal Warranty Period

Ryu Shimizugawa  
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Technical Service Dept.  
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2DA1805338 (MC Internal Use)