Service Information

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Category T	Technical		Ref. No. E026/13	Page 1 of 2
Coverage ☐ Distributor only ■ Please inform your dealers			Date Issued November 8, 2013	
Please convey this information to your ☐ Director ☐ General Manager ☐ Warranty Dept. ☐ Parts Dept. ☐ Training Dept. ☐ Field Rep.			Date Revised	
Applicable Model		Applicable Countries or Specifications		
Mazda3 (BM) with Center Display		Worldwide		

Subject: Navigation system SD Card handling notes

DESCRIPTION

Please follow the below instructions when handling the navigation system SD card on Mazda3 (BM) with the center display.

1. Set lock tab to "UNLOCKED" position before inserting SD Card

Before inserting the SD card into the slot, make sure that the lock tab is set at the "UNLOCKED" side.

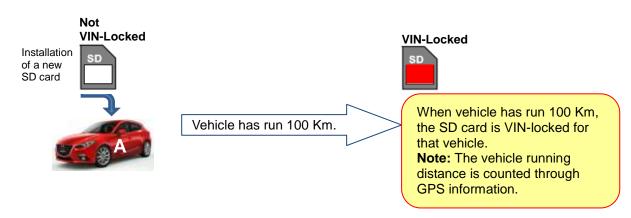
Note: If the SD card is installed with the tab at the "LOCK" side, the navigation system will not operate.

Lock Tab to be at "UNLOCKED" side.

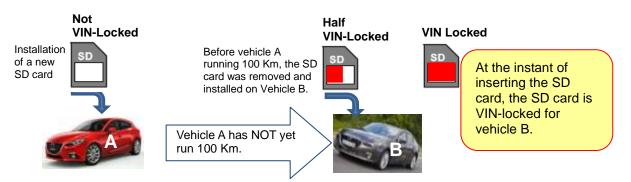


2. SD card is VIN-locked (*) when either of the below conditions are met.

- (*) "VIN-Lock" means a condition of the SD card being locked for exclusive use of a specific VIN.
- (1) After first installation of a new SD card, the vehicle has run 100 Km.



(2) The SD Card was removed from the first vehicle (A) while it had not run 100 Km, and then installed on another vehicle (B). In this case, the SD card is VIN-locked for the vehicle (B) at the instant of the inserting.



Note:

· If an SD card with VIN-locked condition is installed to another vehicle, there will be an error message "Invalid SD Card" on the center display.



3. Error message may be displayed when SD Card is up-dated or replaced.

The error message "Invalid SD Card" is displayed on the center display when there is a malfunction (as mentioned in the above, unauthorized modification, hard core failure etc.) with the SD card.

This error message may also be displayed when the SD card is up-dated or replaced. The cause may be the CMU not reading the SD card. As a countermeasure, once put the CMU into a sleeping condition by the following procedure.

- 1 Verify the error message.
- 2 Turn the ignition to "OFF".
- 3 Get out of the vehicle having the key and lock the door.
- Wait for 5 minutes.
- ⑤ Turn the ignition to "ACC" and verify that the message does not show up again.

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