

Service Information

Mazda Motor Corporation

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Category S	Repair Guidance	Ref. No. R077/12A	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued October 30, 2012	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised September 30, 2013	
Applicable Model CX-5 (KE) with 4:2:4 split-type rear seat	Applicable Countries or Specifications Worldwide		

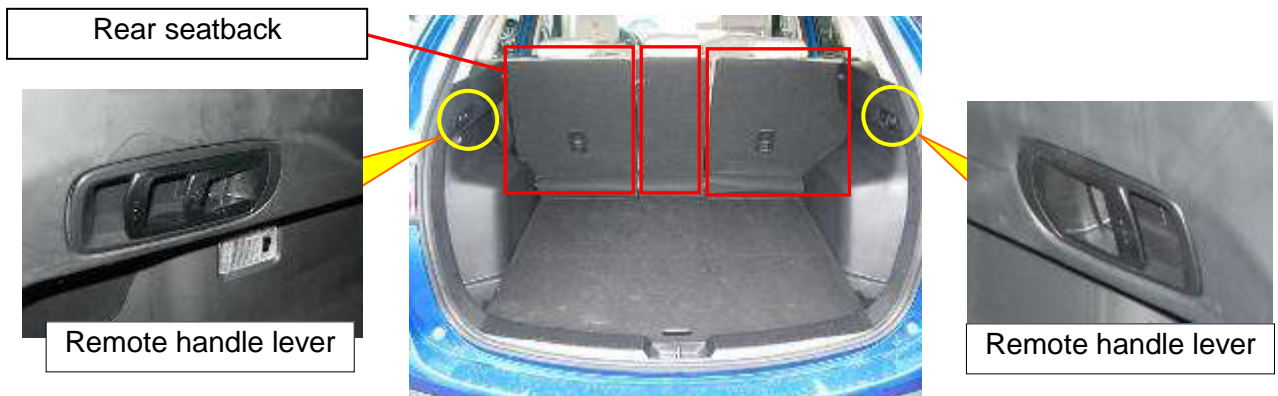
[REVISED]

Revision Note: All information except "DESCRIPTION" has been revised.

Subject: Unable to Fold Rear Seatback by Remote Handle Lever, or Difficult to lock them

DESCRIPTION

On some vehicles, the rear seatbacks (right, left and/or center) cannot be folded by the remote handle lever, or difficult to lock them.



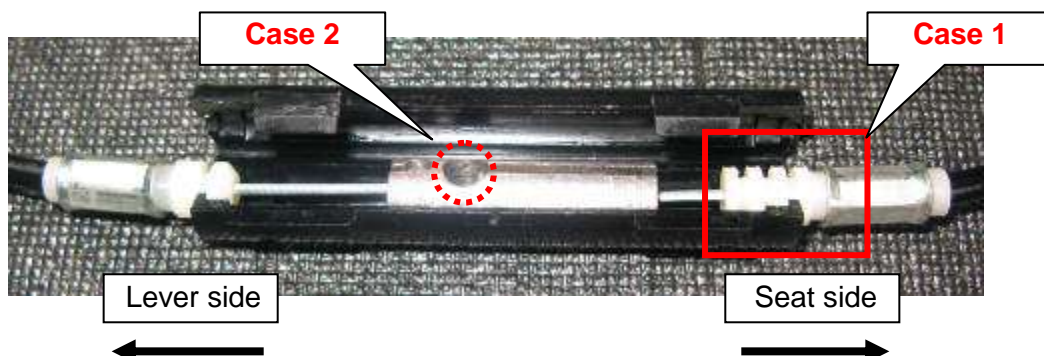
CAUSE

<Case 1>

The tension of the remote cable may be too low because the adjustment position of remote cable does not fit to the vehicle.

<Case 2>

The cable ball gets seized on sharp edges inside the cylinder.



MASS PRODUCTION CHANGE

<Case 1>

TBD

<Case 2>

The sharp edges have been finished to round shape.

BEGINNING VIN & DATE OF MODIFICATION

US Spec.

JM3 KE***** TBD

EU Spec.

JMZ KE ***** TBD

Israel Spec.

JMZ KE***** TBD

ADR Spec.

JM0 KE ***** TBD

General Spec.

JM6KE***** TBD

JM8KE***** TBD

China Spec.

JM7KE***** TBD

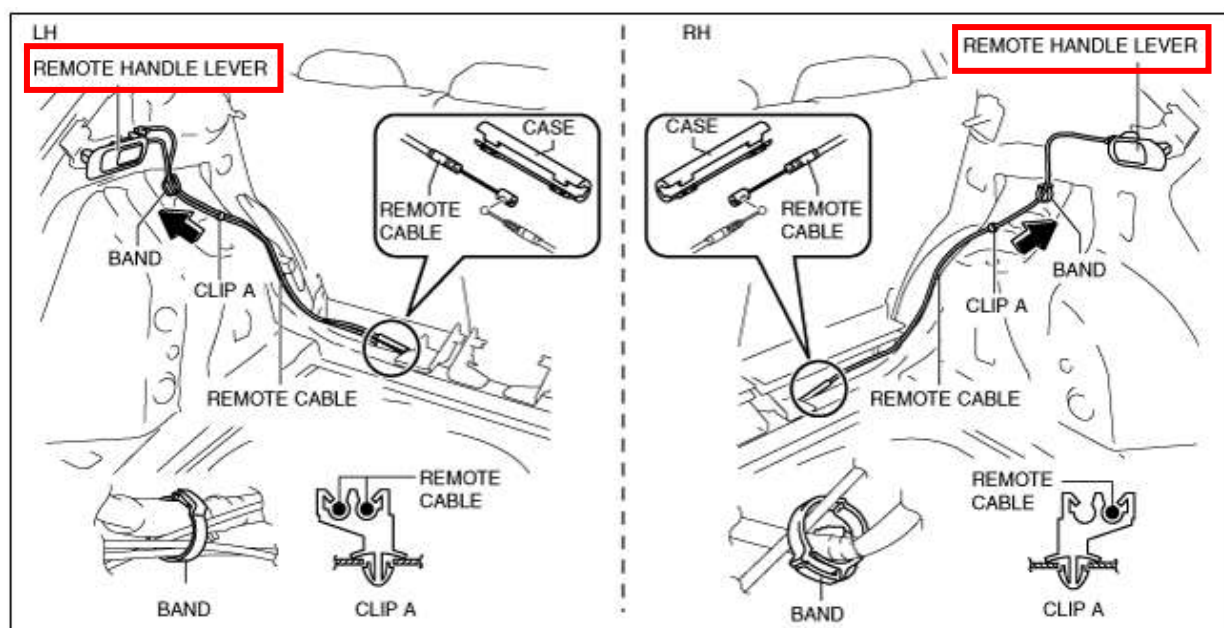
Algeria Spec.

KE**** TBD

REPAIR PROCEDURE

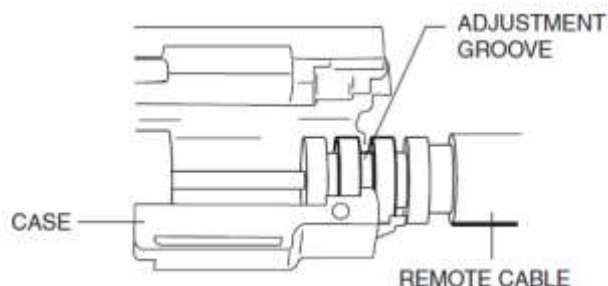
1. Replace the remote handle lever assembly (including the remote cable) at the side having the malfunction with a modified one.

Note: Refer to the Workshop Manual "REMOTE HANDLE LEVER REMOVAL/INSTALLATION" for the removal and installation procedure and the cautions to be taken.



- Set the adjustment groove to the position where the malfunction does not occur. (The below figure shows as a sample that it is adjusted to the center position.)

Note: Refer to the Workshop Manual “REAR SEAT REMOVAL/INSTALLATION”-“Remote Cable Adjustment”.



PARTS INFORMATION

Part Number		Part Name	Q'ty
New	Old		
KD49-57-X5XE02	KD49-57-X5XB02	Remote handle lever assembly (RH)	1
KD49-57-X5YE02	KD49-57-X5YB02	Remote handle lever assembly (LH)	1

Note: The modification for Case 2 has been implemented from the part number with suffix C.

WARRANTY INFORMATION

Assembly group	S - Body
Subassembly group	09 - SEATS & SEAT BELTS
Symptom Code	41
Damage Code	9H
Causal Part No.	KD49-57-X5XE02 or KD49-57-X5YE02
Q'ty	1
Operation No. & Labor Hours	XXJA7XRX & 0.4H (One side) XXJA8XRX & 0.5H (Both side / without i-stop) XXJA9XRX & 0.6H (Both side / with i-stop)
Period Covered	Normal warranty period

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2C21672536 (MC Internal Use)