Service Information

Mazda Motor Corporation

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Category ZOT	Technical		Ref. No. E020/13	Page 1 of 4
Coverage ☐ Distributor only ■ Please inform your dealers			Date Issued September 6, 2013	
Please convey this information to your ☐ Director ☐ General Manager ☐ Warranty Dept. ☐ Parts Dept. ☐ Training Dept. ☐ Field Rep.			Date Revised	
Applicable Model		Applicable Countries or Specifications		
Mazda3 (BM)		Worldwide		

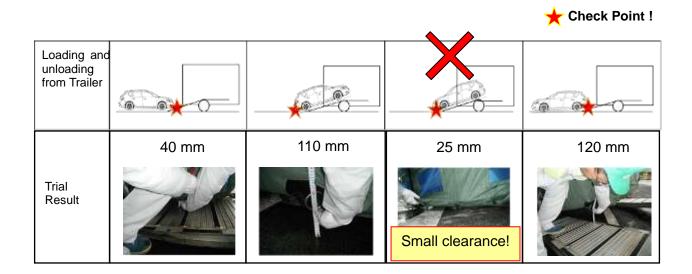
Subject: Handling Caution for Trailer Transportation

DESCRIPTION

This Service Information is to advise you on handling caution for Mazda3 (BM) trailer transportation.

1. Loading and Unloading

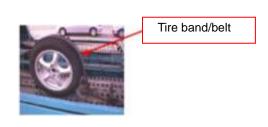
Please see the pictures below. Your special attention is requested to prevent from possible nose/underbody striking during the loading and unloading operation.



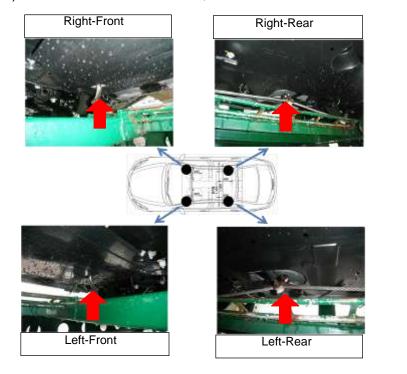
- 1) Use Rubber Mats in the ramp-end area if nose/underbody striking is anticipated.
- 2) Avoid "Backward Loading" as much as possible. There is only small clearance under the front bumper.
- 3) Drive slowly as much as possible when loading and unloading.

2. Tie Down

1) Secure the vehicle with tire bands as shown in the picture.



2) If tire bands are not available, use tie-down holes as shown in the following pictures





(ATTENTION)

The hook & tie-down wire should not touch the parking brake cable.

Note:

Do not use the eyebolts on the bumper for trailer transportation. This may result in damage to the eyebolt / bumper. For trailer transportation, there are four tie-down holes available underneath of the vehicle as shown above. Please instruct your truck drivers not to use the eyebolts for securing in trailer.

3. Engine start and stop with advanced keyless system

The key system is "New advanced keyless system", same as for Mazda6 (GJ) or CX-5. The procedure of engine start and stop is the same. To start the engine, always use the transmitter. When shipping vehicles from Japan, the transmitters are put in a plastic bag and stored in the cup holder as shown in the figures.





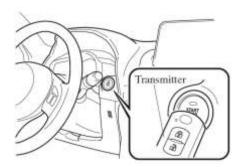


Transmitter Plastic bag Cup holder

3-1. Engine start procedure

As the room fuse is not installed at the assembly plant, following operation is required to start the engine.

- (1) Depress the brake pedal firmly.
- (2) For manual transmission vehicles, fully depress the clutch pedal until the engine has completely started.
- (3) Verify that the push button start indicator light (green) flashes.
- (4) Touch the push button start using the backside of the key (as shown in figure) while the push button start indicator light (green) flashes.



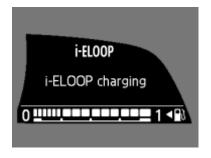
(5) After the push button start indicator light (green) changes to full illumination, press the push button start to start the engine.

Caution when starting engine for vehicles with i-ELOOP system

When the engine is started after the vehicle has not been driven for a long period of time, the i-ELOOP indicator light may flash. For vehicles with the center display, the following warning guidance is displayed at the same time. This indicates the i-ELOOP battery level is low.

If this happens, leave the engine at idling and wait for approx. 10 seconds until the indicator light and the message turn off.

Note: If the vehicle is driven while the i-ELOOP indicator light is flashing, the beep will sound.



i-ELOOP Indicator Light on Multi-Information Display



Warning Guidance on Center Display

3-2. Engine stop procedure

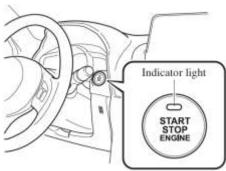
- (1) Stop the vehicle completely.
- (2) (Manual transaxle) Shift into neutral.(Automatic transaxle) Shift the shift lever to the "P" position.
- (3) Press the push button start to turn off the engine. The ignition position is "OFF".

3-3. Push button start positions

Each time the push button start is pressed, the ignition switches in the order as shown below.

 $OFF \Rightarrow ACC \Rightarrow ON \Rightarrow OFF$

Caution: When leaving the vehicle, make sure the push button start is pressed to off by verifying that the push button start indicator light is off. If the indicator (amber) is on, the system is still in "ACC" position.



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