

2014 Mazda6, CX-5 MAINTENANCE MONITOR BEST PRACTICE

When performing non-maintenance related repairs on a vehicle equipped with a Multi-Information Display, it is a good practice to check the Maintenance Monitor remaining time and distance. If the remaining time and/or distance shows that service will be required soon, inform the customer of the needed service during the current dealer visit. This practice will prevent an unnecessary customer return trip to your dealer.



Multi-Information Display

The Maintenance Monitor factory default setting is OFF. If the customer turned it ON, check the remaining time and distance.

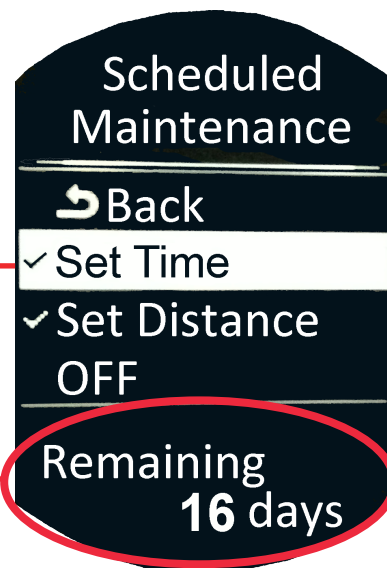
Check Maintenance Monitor Remaining Time and Distance

1. Use the steering wheel INFO switch to navigate to the "Maintenance" section of the Multi-Information Display.
2. Select "Scheduled"
3. Move highlight to "Set Time" and make a note of the remaining days
4. Move highlight to "Set Distance" and make a note of the remaining miles
5. Select "Back"
6. Select "Tire Rotation"
7. Move highlight to "Set Distance" and make a note of the remaining miles
8. Select "Back"
9. Select "Tire Pressure"
10. Move highlight to "Set Time" and make a note of the remaining days

Note: If the customer approves a Maintenance Monitor service, be sure to reset the reminders after the service is performed.

Use the table below to determine if customer notification is necessary during the current dealer visit.

Item	Maintenance Monitor Message Will Be Displayed When:	Displayed Message
Scheduled Maintenance	Remaining distance is less than 250 miles or Remaining days are less than 15 (whichever comes first)	Scheduled Maintenance Due
Tire Rotation	Remaining distance is less than 250 miles	Tire Rotation Due
Tire Pressure Check	Remaining days are less than 15	Tire Pressure Increase Pressure



Example:

The "Remaining 16 days" above will not display a "Scheduled Maintenance Due" message; however, at "Remaining 14 days", the "Scheduled Maintenance Due" message will be displayed.

The customer may be upset when the "Scheduled Maintenance Due" message is displayed 2 days after repair. The customer will have to make an unnecessary return trip to your dealer.