Service Information

Mazda Motor Corporation

3-1, Shinchi, Fuchu-cho, Aki-gun Hiroshima 730-8670, Japan TEL: 81(82)287-5323 FAX: 81(82)287-5220



| Category T | Repair Guidance | | Ref. No. R079/12 | Page 1 of 2 |
|---|-----------------|--|---------------------------------|----------------|
| Coverage ☐ Distributor only ■ Please inform your dealers | | | Date Issued November 6, 2012 | |
| Please convey this information to your ☐ Director ☐ General ☐ Warranty Dept. ☐ Parts Dept. ☐ Training Dept. ☐ Field R | | 9 | Date Revised March 25, 2013 | |
| Applicable Model | | Applicable Countries or Specifications | | |
| CX-5 (KE) with rear mount camera | | Worldwide | | |

Note: Part no. has been updated

Subject: Rear mount camera does not operate

DESCRIPTION

Some vehicles may exhibit that the rear mount camera does not operate.

CAUSE

This concern is caused by water entering inside the camera, e.g. during car washing with high-pressure cleaner.

MASS PRODUCTION CHANGE

Shape of the camera has been changed.

BEGINNING VIN & DATE OF MODIFICATION

ADR spec JM0 KE ***** 127897 October 7, 2012 Algerian spec KE **** 127897 October 7, 2012 Chinese spec JM7 KE ***** 127897 October 7, 2012 **General spec** JM6 KE ***** 127897 October 7, 2012 JM8 KE ***** 127897 October 7, 2012 Israel spec JMZ KE ***** 127897 October 7, 2012 **EU** spec JMZ KE ***** 141005 October 11, 2012 US spec JM3 KE ***** 155008 October 7, 2012

REPAIR PROCEDURE

When you encounter a customer complaint on this concern, inspect the rear mount camera according to the Workshop Manual "REAR MOUNT CAMERA INSPECTION". If the rear mount camera is found to be faulty, replace it with a modified one following the procedure in the Workshop Manual "REAR MOUNT CAMERA REMOVAL/INSTALLATION".

PART INFORMATION

| Part Number | | Part Name | Q'ty | Remark | |
|--------------|--------------|------------|------|------------------|--|
| New | Old | Fait Name | Q ty | Nemark | |
| KD45 67 RC0C | KD45 67 RC0B | Rear mount | 1 | For EU | |
| KD33 67 RC0A | KD33 67 RC0 | camera | 1 | For other market | |

WARRANTY INFORMATION

| Assembly group | T – Body Electrical | | |
|-------------------|------------------------------------|--|--|
| Subassembly group | 05 - WARNING SYSTEM | | |
| Symptom Code | 61 | | |
| Damage Code | 9K | | |
| Causal Part No. | KD33 67 RC0B or KD45 67 RC0C | | |
| Causai Part No. | (Rear mount camera) | | |
| Q'ty | 1 | | |
| Operation No. & | XXH8FXRX & 0.5H (for EU) | | |
| Labor Hours | XXH8GXRX & 0.4H (for other market) | | |
| Period Covered | Normal warranty period | | |

Mitsunori Tokunaga Manager, Technical Information Gr. Technical Service Dept. Mazda Motor Corporation 2C31311234 (MC Internal Use)