

Service Information

Mazda Motor Corporation

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Category S	Repair Guidance	Ref. No. R021/13	Page 1 of 6
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued March 13, 2013	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Model Mazda6 (GJ)		Applicable Countries or Specifications Worldwide	

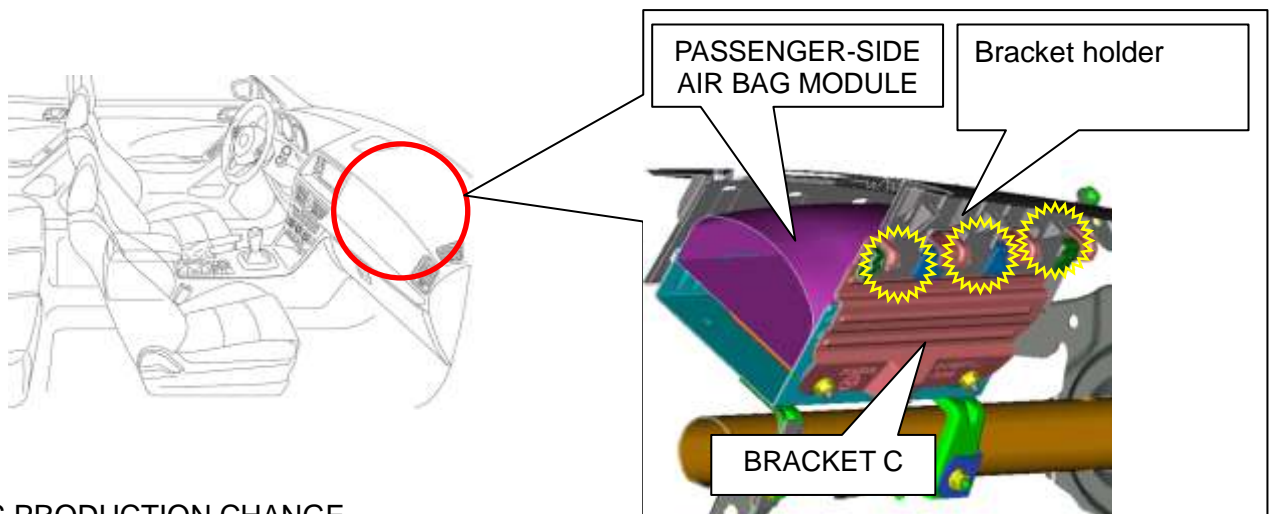
Subject: Rattle Noise from Passenger side Instrument Panel

DESCRIPTION

Some vehicles may exhibit a rattle noise from the passenger side instrument panel when driving on a rough road.

CAUSE

The bracket C on the passenger-side air bag and bracket holder on the instrument panel interfere and make a rattle noise when driving on a rough road.



MASS PRODUCTION CHANGE

The felt size and attaching point on the bracket holder have been changed.

BEGINNING VIN & DATE OF MODIFICATION

EU Spec.

JMZ GJ***** 128081 Feb 4, 2013

US Spec.

JM1 GJ***** 109218 Feb 4, 2013

Israel Spec.

JMZ GJ***** 106232 Feb 4, 2013

ADR Spec.

JM0 GJ***** 106232 Feb 4, 2013

General Spec.

JM6 GJ***** 106232 Feb 4, 2013

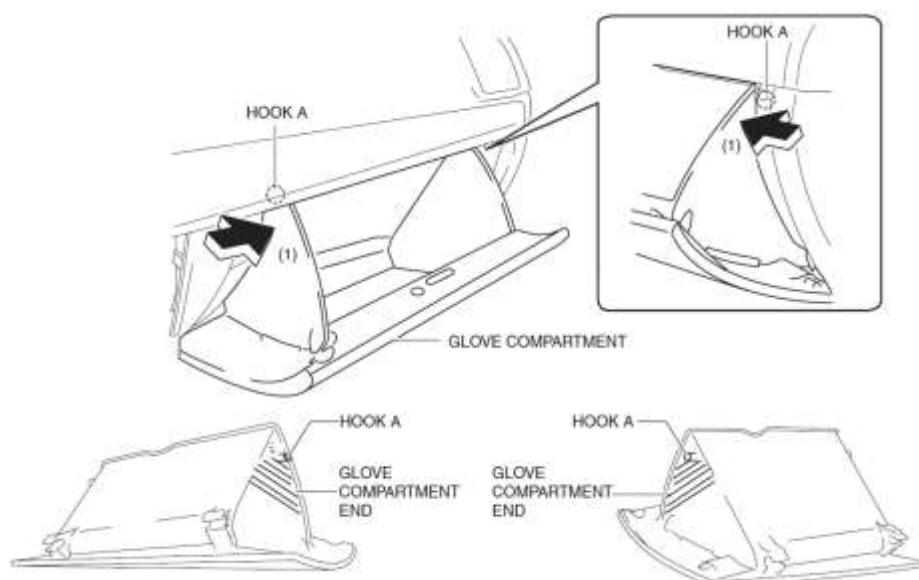
JM7 GJ***** 106232 Feb 4, 2013

REPAIR PROCEDURE

When you encounter a customer complaint on this concern, lightly tap the passenger side of dashboard. If the noise occurs, follow the procedure below to fix the concern.

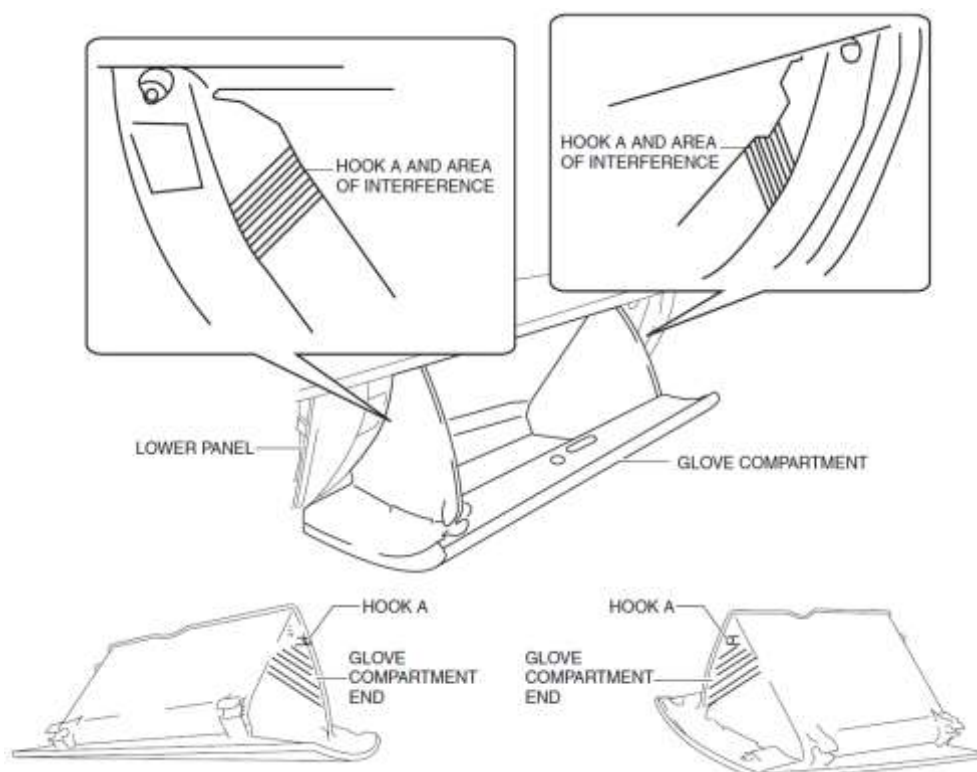
Procedure

1. Remove the glove compartment.
 - Push the glove compartment end in the direction of the arrow (1) and remove hooks A.



Caution

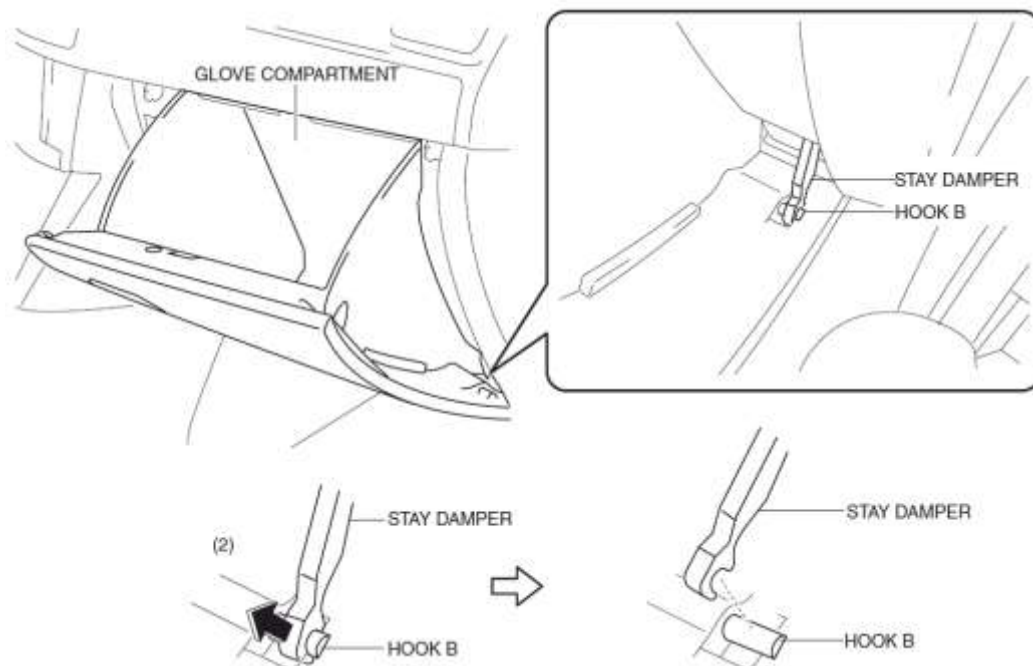
When disengaging hooks A, the hooks could interfere with the lower panel and cause scratches or damage. When removing hooks A, press in the ends of the glove compartment to a location which does not interfere with the lower panel.



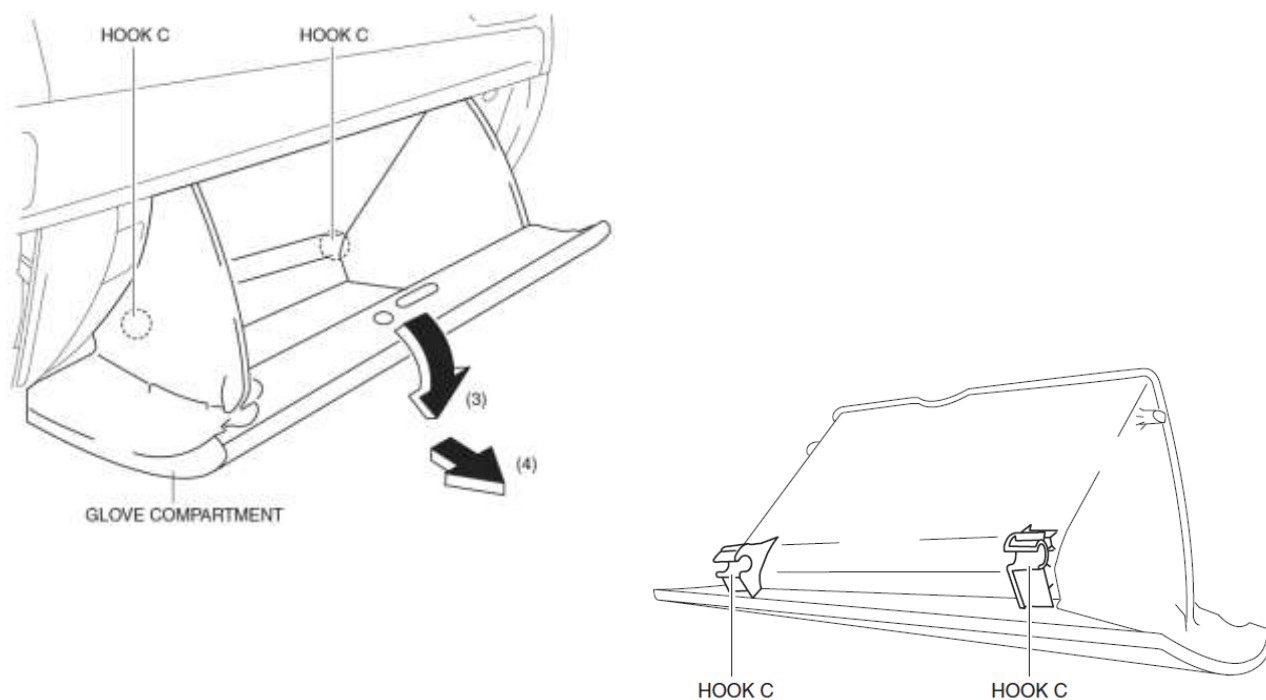
- Pull the stay damper in the direction of the arrow (2) shown in the figure and remove the hook B.

Caution

If the glove compartment is closed without being joined to the stay damper, the stay damper may be damaged. Verify that the stay damper is joined to the glove compartment before closing the glove compartment.

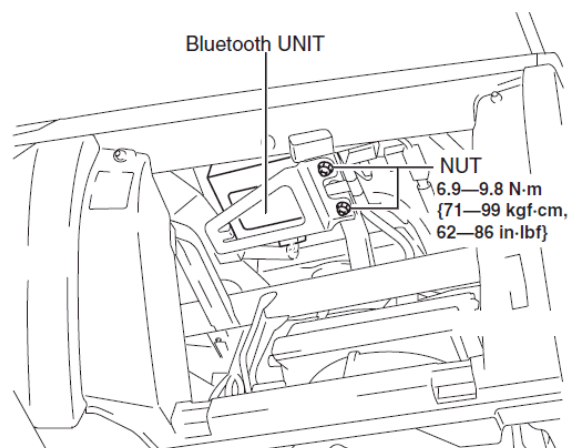


- Pull down the glove compartment in the direction of the arrow (3).

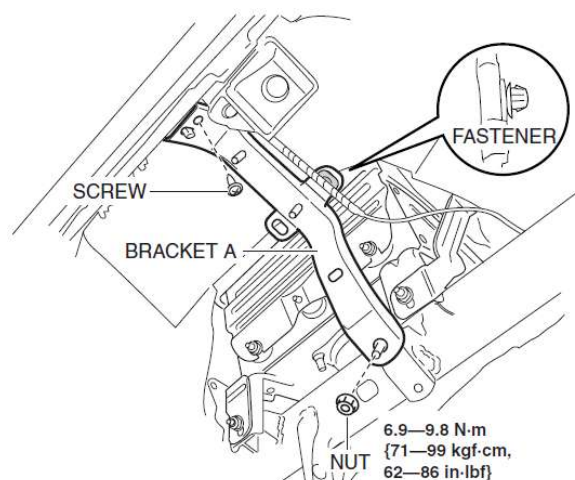


- Pull the glove compartment in the direction of the arrow (4) and remove it while detaching hooks C.

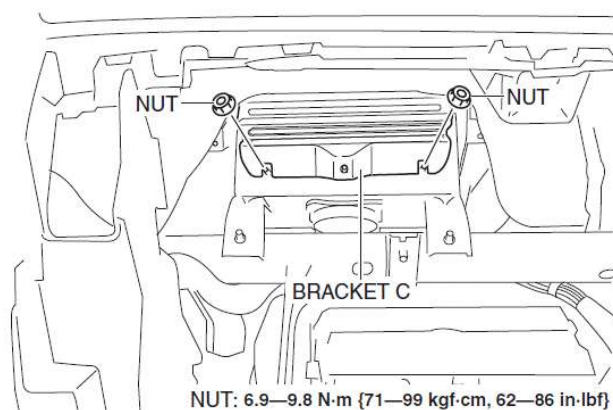
2. Remove the nuts.
3. Place the Bluetooth unit beside.



4. Remove the fastener (glove box light harness).
5. Remove the screw and nut.
6. Remove bracket A.

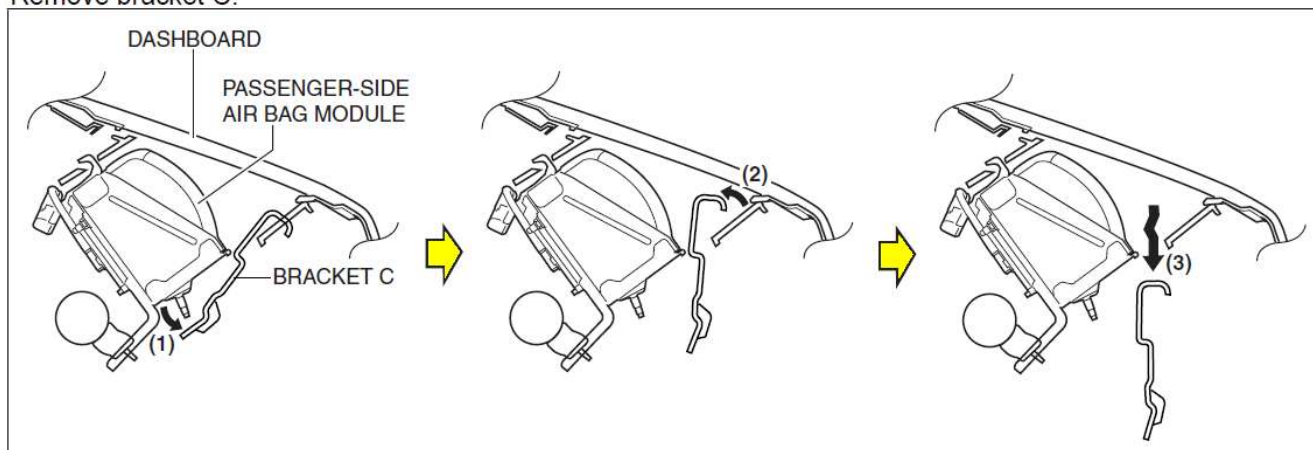


7. Remove the nut.

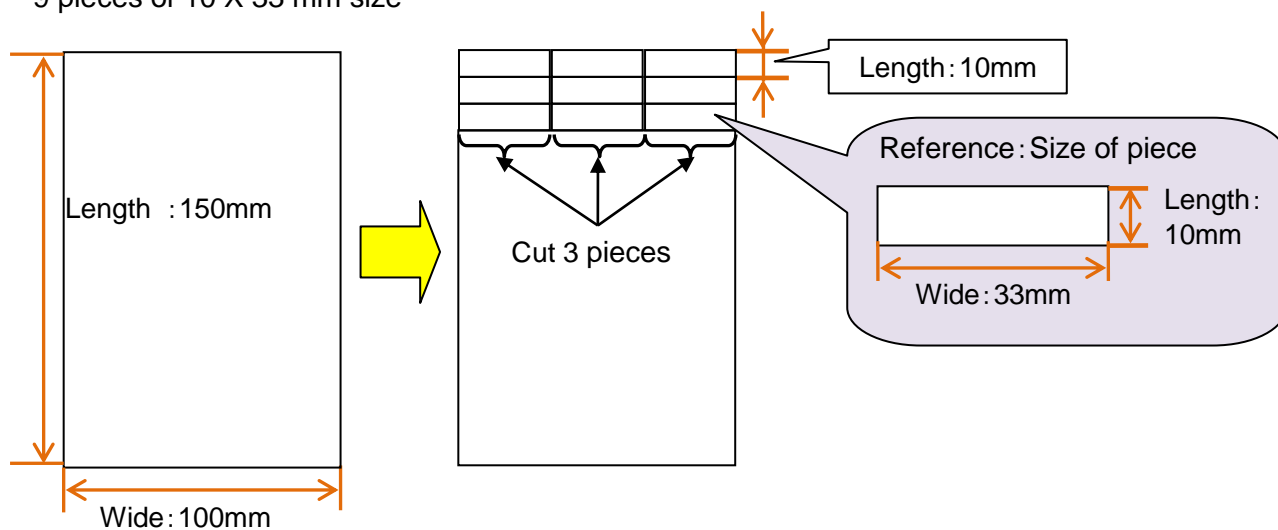


8. Remove bracket C.

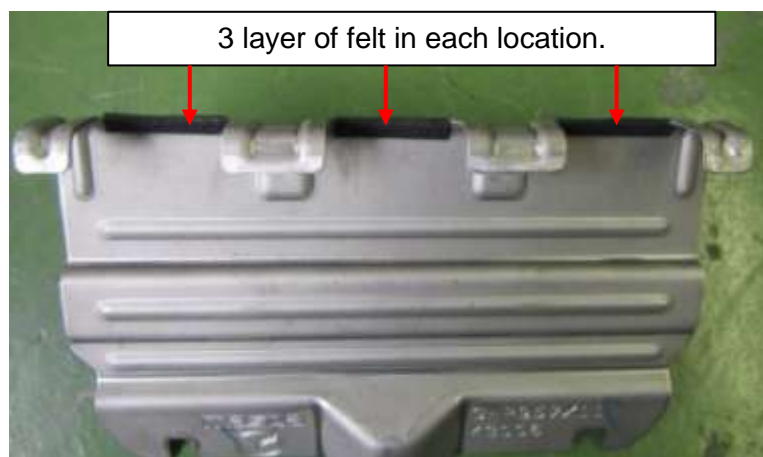
Remove bracket C.



9. Select a sheet of pad in 0.25mm thickness from the “Noise Parts Set” and cut it to the following size.
- 9 pieces of 10 X 33 mm size



10. Attach the felts to the 3 location of Bracket C as below, and apply 3 pieces in layer at each location.



11. Install in the reverse order of removal.

Lightly tap the passenger side of dashboard and confirm the noise is disappeared.

PART INFORMATION

Part Number	Part Name	Q'ty	Remark
TA01-76-100	Noise parts set	1	Use 0.25mm thickness non-woven fabric (One sheet can be used for 5 vehicles)

WARRANTY INFORMATION

Assembly group	S - Body
Subassembly group	07 - INSTRUMENT PANEL
Symptom Code	82
Damage Code	97
Causal Part No.	GHP9-57-X11
Q'ty	0
Operation No.	XXJ3WXRX
Labor Hours	0.3H
Period Covered	Normal warranty period

Note: For noise part set, claim as related part at first time repair.

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Mazda Motor Corporation
2CC1712013 (MC Internal Use)