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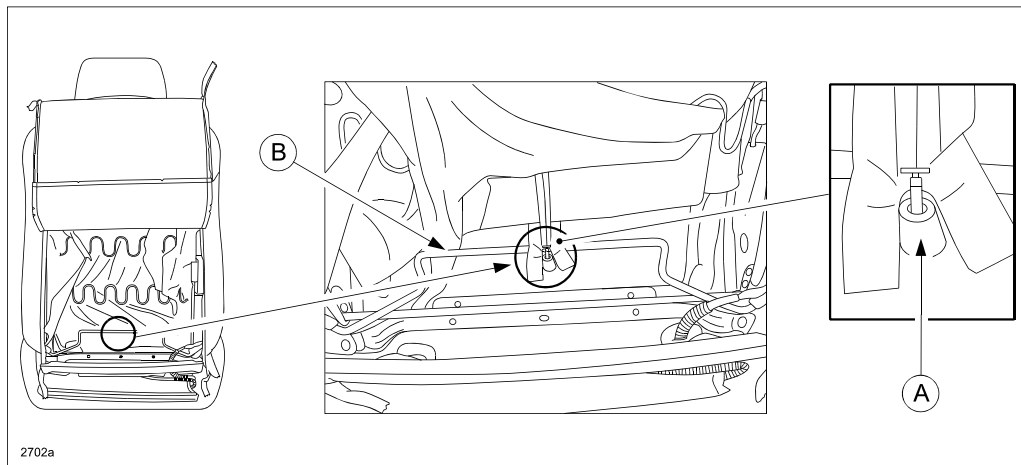
<b>Subject:</b>  TAPPING NOISE COMING FROM FRONT SEAT BACK	<b>Bulletin No:</b> 09-030/12
	<b>Last Issued:</b> 08/02/2012

## APPLICABLE MODEL(S)/VINS

2013 CX-5 vehicles with VINs lower than JM3KE\*\*\*\*\*116881 (Produced before April 4, 2012)

## DESCRIPTION

Some vehicles may exhibit a tapping noise from inside the front seat back while driving on rough road surfaces. The seat may also shake during rapid vehicle acceleration or deceleration. This concern may be caused by contact between the plastic slider (A) and seat rod (B).

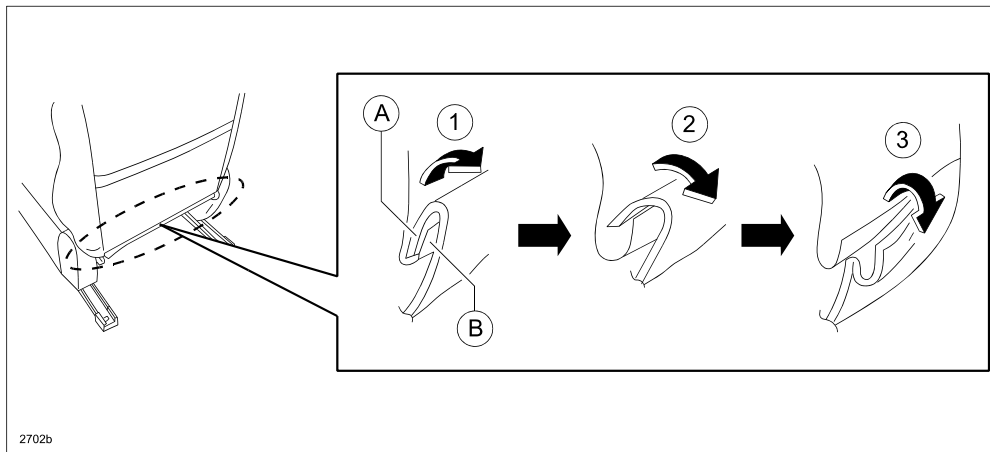


To eliminate this concern, a piece of urethane has been attached to the center of the seat rod to prevent contact with the slider.

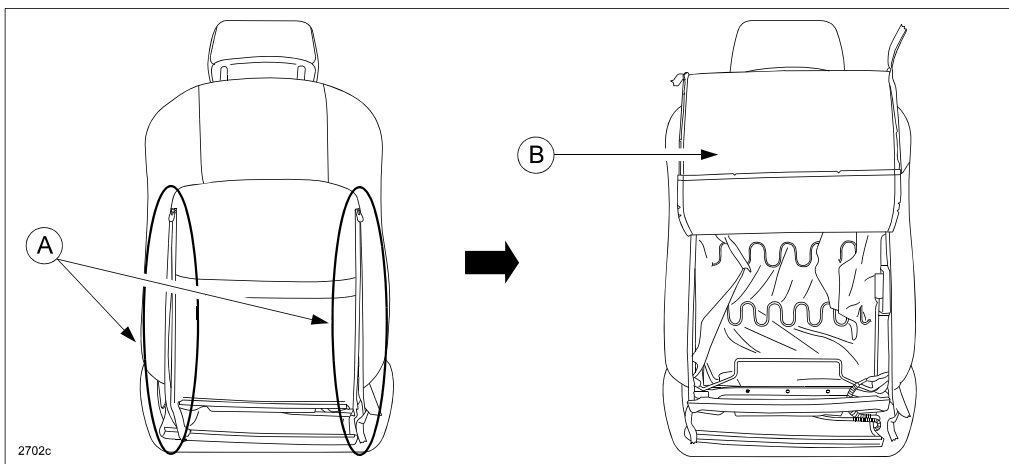
Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

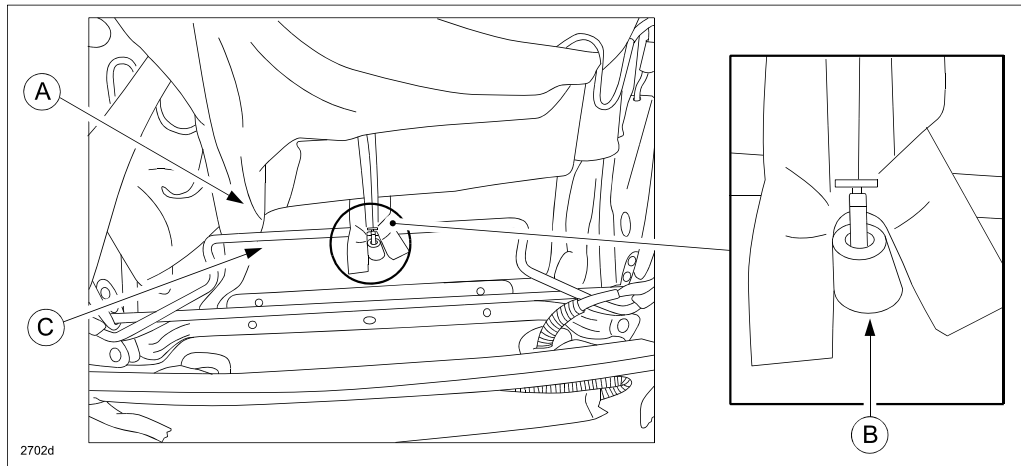
1. Verify the customer concern.
2. Slide the front seat bottom forward.
3. Disconnect hook B from hook A in the order shown below.



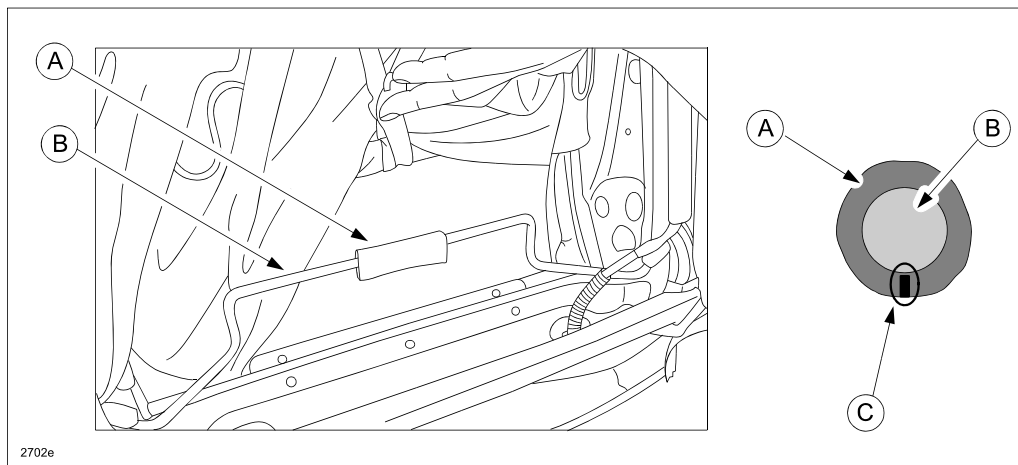
4. Unfasten the seat back trim (A) then fold it up out of the way (B).



5. Turn over the bottom of the silencer (white unwoven cloth) (A) to access the slider (B) and seat rod (C).



6. Cut one (1) piece of 5 mm thick urethane (from Noise Repair Kit) into a 40 mm x 70 mm piece.
7. Affix the piece of urethane (A) onto the center of the seat rod (B) with the edges of the urethane facing downward (C).



8. Re-assemble the seat back trim.
9. Repeat Steps 2 - 8 on opposite side front seat.
10. Verify the repair.

## PART(S) INFORMATION

Part Number	Description	Qty.	Notes
TA01-76-100	Noise Repair Kit	1	Use the 5 mm thick urethane sheet included in the kit. One (1) sheet can repair five (5) vehicles.

## WARRANTY INFORMATION

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	97
Part Number Main Cause	KD45-88-182 (LH Seat Back Pad / Cloth Type A) or KD49-88-182 (LH Seat Back Pad / Cloth Type B) or KD47-88-18X (LH Seat Back Pad / Cloth Type A / with Seat Heater) or KD49-88-18X (LH Seat Back Pad / Cloth Type B / with Seat Heater) or KD51-88-18X (LH Seat Back Pad / Leather) or KD45-88-132 (RH Seat Back Pad / Cloth Type A) or KD49-88-132 (RH Seat Back Pad / Cloth Type B) or KD47-88-13X (RH Seat Back Pad / Cloth Type A / with Seat Heater) or KD49-88-13X (RH Seat Back Pad / Cloth Type B / with Seat Heater) or KD51-88-13X (RH Seat Back Pad / Leather)
Quantity	0
Operation Number / Labor Hours:	XXH5UXRX / 0.2 Hrs. (repair both front seats)

**NOTE:**

- The cost of the necessary parts of the repair kit are included in the labor allowance.
- One (1) sheet can repair five (5) vehicles.