

Subject: STEERING SHIMMY OR SHAKE AT 50 - 80 MPH	Bulletin No: 02-006/12
	Last Issued: 10/24/2012

APPLICABLE MODEL(S)/VINS

2013 CX-5

DESCRIPTION

Some vehicles may experience steering shimmy/shake and/or floor vibration while driving between 50-80 mph. This concern may be caused by unbalanced wheels/tires.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Balance all four (4) wheels/tires according to the instructions on MS3 online or the Workshop Manual (section 02-12 WHEEL BALANCE ADJUSTMENT (ALUMINUM ALLOY WHEEL)).

NOTE: To achieve the best wheel balancing results, Mazda recommends using the Hunter Road Force® GSP9700 wheel balancer. To find the location of a GSP9700 near your dealer, visit Hunter's web site at www.gsp9700.com and click on "Locate a GSP9700".

3. Verify the repair.

NOTE: If balancing all four (4) wheel/tires does not resolve the concern, contact the Mazda Technical Assistance Hotline for further assistance.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's 12/12 Adjustment Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

	Tire / Wheel Balancing and Test Drive
Warranty Type	A
Symptom Code	31
Damage Code	9H
Part Number Main Cause	KD31-32-11XA
Quantity	0
Operation Number / Labor Hours:	XXH7MXRX / 0.8 Hrs.