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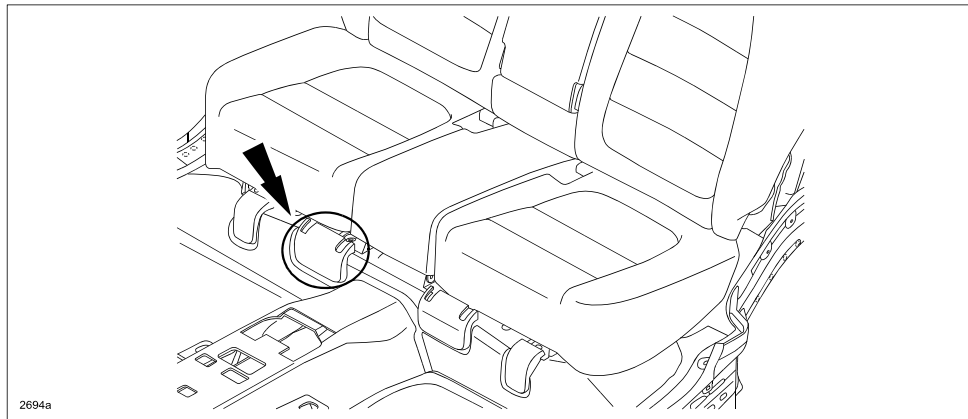
Subject: REAR CENTER SEAT BRACKET COVER COMES OFF	Bulletin No: 09-032/12
	Last Issued: 08/08/2012

APPLICABLE MODEL(S)/VINS

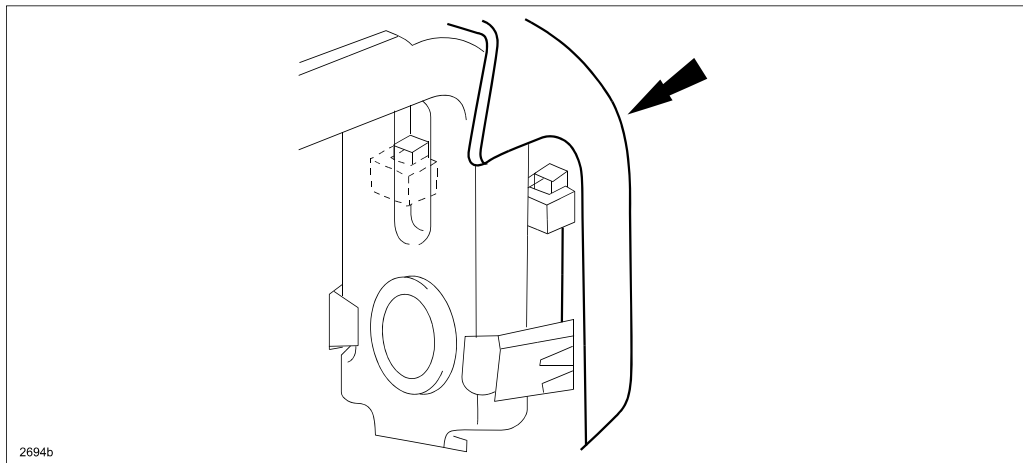
2013 CX-5 vehicles equipped with a 4:2:4 split type rear seat with VINs lower than JM3KE*****140972 (produced before Aug. 1, 2012)

DESCRIPTION

Some vehicles equipped with a 4:2:4 split type rear seat may notice the right-side bracket cover from the rear center seat comes off. This only occurs with the right-side bracket cover, not the left-side bracket cover.



This concern may be caused by the lower edge of the bracket cover hitting the floor carpet when the cover has not been properly installed.



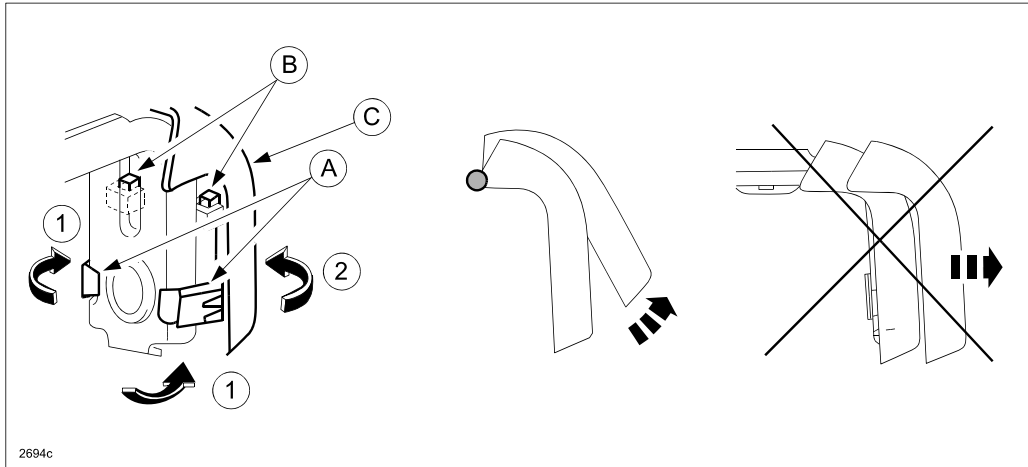
Customers having this concern should have their vehicle repaired using the following repair procedure.

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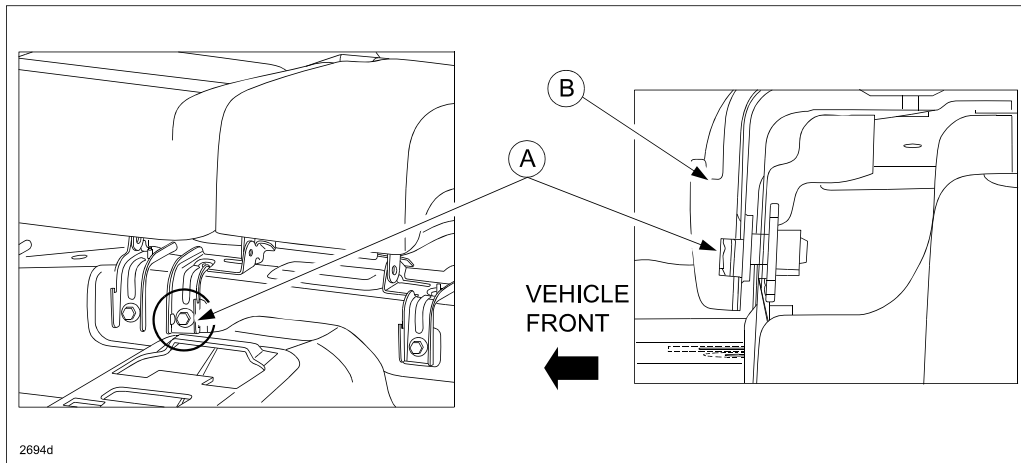
REPAIR PROCEDURE

1. Verify the customer concern
2. If not already removed, remove the right-side bracket cover.
3. Detach the tabs (A) in the direction of arrows (1), detach the hooks (B) while lifting the bracket cover (C) in the direction of arrow (2).
4. Remove the bracket cover by rotating it on the pivot point (upper part of cover).

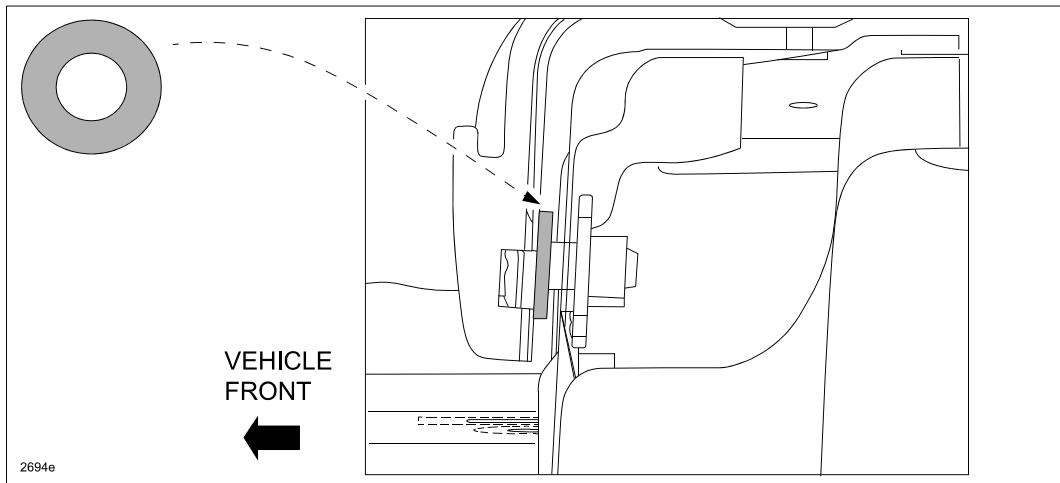
CAUTION: Do not pull the cover horizontally as the cover could be damaged.



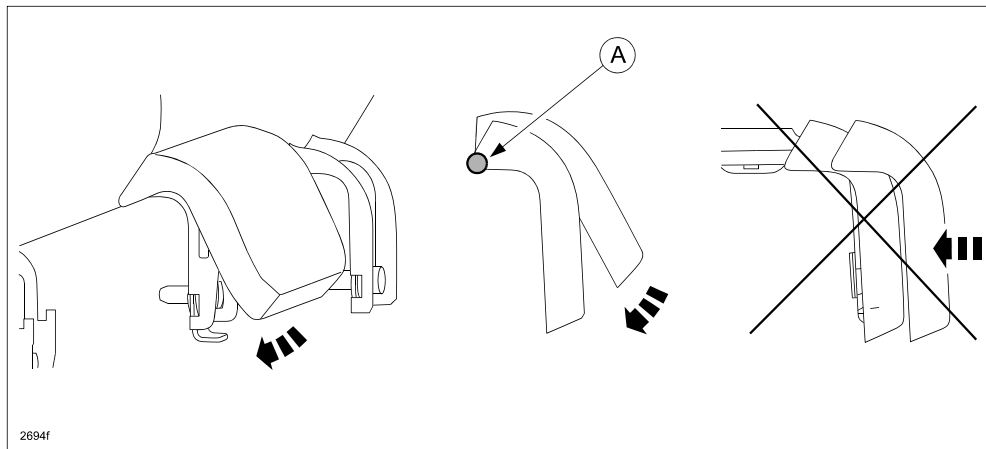
5. Remove bolt (A) which secures the right-side bracket (B).



- Pulling the right-side bracket toward the front of the vehicle and insert the 3.2 mm washer between the bracket and the body.



- Reinstall the bracket bolt.
Tightening Torque: 27-40 ft. lbf. {37-54 N-m, 3.8-5.5 kgf-cm}
- Reinstall the bracket cover by fitting the upper part of the cover along the bracket as shown below, then fit the lower part by rotating the cover on the pivot point (A).



NOTE: If the tabs or the hooks are broken, replace the bracket cover with a new one.

- Verify the repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
9995-11-030	Washer	1	3.2 mm thickness

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	91
Damage Code	97
Part Number Main Cause	KD49-57-242A-02 (Right-side bracket cover)
Quantity	0 or 1 (If right-side bracket cover is replaced)
Operation Number / Labor Hours:	XXH50XRX / 0.2 Hrs.

NOTE: This service bulletin only applies the vehicles equipped with a 4:2:4 split type rear seat.