Service Information

Mazda Motor Corporation

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Category G	Technical		Ref. No. E001/12	Page 1 of 3
Coverage ☐ Distributor only ■ Please inform your dealers			Date Issued January 13, 2012	
Please convey this information to your ☐ Director ☐ General Manager ☐ Warranty Dept. ☐ Parts Dept. ☐ Training Dept. ☐ Field Rep.		Date Revised		
Applicable Model		Applicable Countries or Specifications		
CX-5 (KE)		Worldwide		

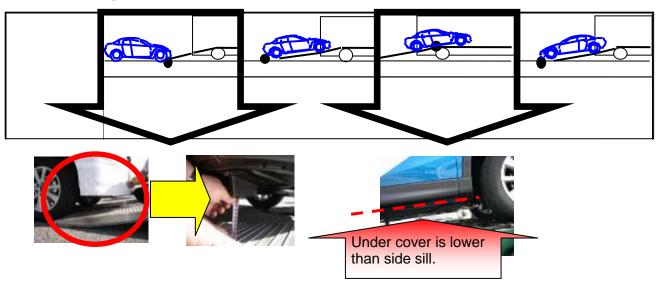
Subject: Handling Caution for Trailer Transportation

DESCRIPTION

This Service Information is to advise you on handling caution for CX-5 (KE) trailer transportation.

1. Loading and unloading

Your special attention is required to prevent possible nose/underbody striking during the loading and unloading operation as shown below.

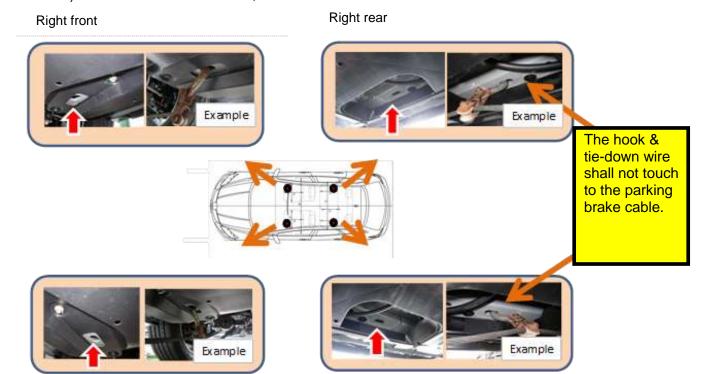


2. Tie down

1) During the transportation in a trailer, the vehicle should be fixed with a tire band.



2) If no tire band is available, hook on the tie down holes on the frame as shown below.



Left front Left rear

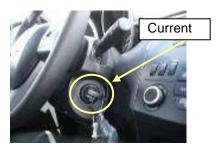
NOTE:

Do not use the eyebolts on the bumper for trailer transportation. This may result in damage to the bumper. For trailer transportation, always use the four slots underneath of the vehicle as shown above. Please instruct your truck carriers not to use the eyebolts on the bumper for securing in trailer.

3. New advanced keyless system

1) When the vehicle is equipped with advanced keyless & push button start system, there is no key cylinder on the steering column. Therefore, it is unable to start the engine with auxiliary key. The auxiliary key can be used only to lock/unlock the doors. To start the engine, always use the transmitter.





2) Two transmitters are put in vinyl bag and stored in cup holder.

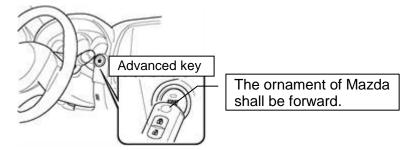


3) As the room fuse is not installed at the assembly plant, special operation as shown below is required to start the engine.

4. How to start/stop the engine with new advanced keyless system (w/o room fuse)

<Engine start procedure>

- 1) Depress the brake pedal.
- 2) Fully depress the clutch pedal on a manual transmission vehicle.
- 3) Verify that the push button start indicator light (green) flashes.
- 4) Touch the push button start using the backside of the key while the push button start indicator light (green) flashes.



5) After the push button start indicator light (green) changes to full illumination, press the push button start.

<Engine stop procedure>

- 1) Stop the vehicle completely.
- 2) (Manual transaxle) Shift into neutral.(Automatic transaxle) Shift the shift lever to the P position.
- 3) Press the push button start to turn off the engine. The ignition position is off.

<Push button start position>

Each time the push button start is pressed, the ignition switches in the order of off, ACC, and ON. Pressing the push button start again from ON switches the ignition off.

Caution: When leaving the vehicle, make sure that the push button start indicator light is off. (If the indicator (yellow) is on, the system is still in "ACC" position.)





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