

May 2008

2004-2008 RX-8 Rotary Engine Core Limited Warranty Extension Program SSP 77

Dear Mazda Owner:

Mazda Motor Corporation is conducting a Special Service Program (SSP) which extends the warranty coverage on Rotary Engine Core Components on all 2004, 2005, 2006, 2007 and 2008 model year RX-8 vehicles. The warranty coverage for the Rotary Engine Core Components will be extended to 8 years (96 months) from the original warranty start date, with a 100,000 mileage limitation. If you are a recipient of this notice, your vehicle is included in this program.

The following is a list of components covered by this warranty:

Rotary Engine Core

Rotary Housing and Internal Parts Internal Seals and Gaskets

Included in this notification is an addendum card to be placed in your original Warranty Information Booklet and an RX-8 Product DVD. This DVD highlights some unique characteristics of your Mazda RX-8, as well as maintenance and driving tips.

This warranty extension is effective immediately and does not require a visit to your local Mazda dealer.

What if you have paid for a repair that is covered by this new warranty?

If you have paid for a repair out of warranty which would have been covered by this extended warranty, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

If you have moved or no longer own your RX-8, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

If you have any questions regarding this SSP, please contact our Customer Assistance Center at (800) 222-5500.

ROTARY ENGINE CORE LIMITED WARRANTY

Mazda warrants that the Rotary Engine Core Components of your Mazda Vehicle is free from defects in Mazda-supplied material or workmanship which result in improper function, subject to the following terms and conditions.

A Mazda Dealer will make necessary repairs, using new or remanufactured genuine Mazda parts, to correct any problem covered by this warranty without charge to you.

1. Warranty Period

The extended warranty period for the Rotary Engine Core is for the first **96 months** or **100,000 miles**, whichever comes first, from the earlier date of either retail delivery or first use of the Mazda Vehicle.

During the warranty period, this warranty is transferable to subsequent owners. Mail the "Subsequent Ownership Notification" attached to the end of your Warranty Information Booklet to your Mazda Importer/Distributor.

2. What Is Covered

The following is a general list of components covered by this warranty.

Rotary Engine Core

Towing

If your Mazda is not drivable due to the failure of a warranted Rotary Engine Core component, then towing service to the nearest Mazda dealer will be covered through Road Side Assistance.

Please contact Road Side Assistance at 800-866-1998.

3. What Is Not Covered

The "What is Not Covered" is the same as stated for New Vehicle Limited Warranty section of your Warranty Information Booklet.

4. Your Responsibilities:

Maintenance:

You are responsible for properly operating and maintaining your Mazda Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you should follow Schedule 2 of the maintenance requirements described in your Owner's Manual.

Maintenance Records:

You must retain maintenance records to show that required maintenance has been performed.

The "Scheduled Maintenance Record" on your Warranty Information booklet should be filled in when scheduled maintenance is performed. Keep all receipts and make them available in case questions about maintenance arise.

5. To Get Warranty Service

You must take your Mazda Vehicle, along with your Warranty Information Booklet and this addendum card, to any Mazda Dealer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Mazda" in your Warranty Information Booklet.

6. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

7. Other Terms

The "Other Terms" stated in the New Vehicle Limited Warranty also apply to this warranty; refer to your Warranty Information Booklet for additional information.

Rotary Engine Core Warranty Parts List

Below are the components covered under the Rotary Engine Core Limited Warranty:

■ Rotary Engine Core (96months/100,000miles) Rotary Housing and Internal Parts Internal Seals and Gaskets

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet all of the following requirements, you are eligible to receive reimbursement under this plan:

- 1. You own or have owned a 2004-2008 RX-8.
- You have paid for the inspection, repair or replacement of rotary engine core components due to any failures.
 Note: Rotary engine core components include "rotary housing and internal parts", and "internal seals and gaskets".
 Please refer to the addendum for your warranty information booklet, which has been enclosed in the envelope.
- 3. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection, repair or replacement of rotary engine core components due to any failures
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number (VIN)
 - Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - Your name and address at the time of repair
- 4. Mail this reimbursement application form in the enclosed envelope to:

Mazda North American Operations PO Box 5049 Lake Forest, CA 92609-8549

Procedure for Reimbursement Request

Once your vehicle has been inspected, repaired or had rotary engine core components replaced by an authorized Mazda dealer due to any failures, you may apply for reimbursement by doing the following:

- 1. Complete the Reimbursement Application Form found on the reverse side of this page.
- 2. Mail the Reimbursement Application Form with a <u>legible</u> copy of the paid repair order and/or invoice using the enclosed envelope.
- 3. **Retain copies** of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.