

Mazda North American Operations



TO: Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE: August 2006

SUBJECT: Subsequent Programs to 2004-2006 RX-8 Voluntary Emission Recall Campaign
4206F

Dear Mazda Dealer:

Your cooperation during this recall campaign is appreciated, especially your participation in providing customers with a Mazda rental car and complimentary cleaning and fueling of the customer vehicles for return delivery. We are sure these programs will minimize the customer's anxiety and promote a sense of customer satisfaction not only with Mazda, but with your dealership.

After completing the RX8 Voluntary Emission Recall 4206F and prior to returning the customer's vehicle, please clean the interior and exterior of the customer vehicle and top off the fuel tank. Until March 1, 2007, Mazda will reimburse the dealer per the guidelines below for these tasks to ensure an ideal return delivery of the customer vehicle.

Until March 1, 2007, Mazda is offering two rental plans:

1. Dealer participates in the MCode Program and supplies the customer with a CX-7 to drive OR supplies the customer with a Mazda loaner vehicle from an outside rental agency while their car is in the dealership where Mazda will pay up to \$50.00 per day
2. Dealer uses outside rental service where Mazda will reimburse the normal rental reimbursement of up to \$30.00 per day.

Further details will be provided by Mazda in a separate communication.

After March 1, 2007, rental vehicles will be provided per the Mazda Driver's Assurance Plan.

WARRANTY REIMBURSEMENT

The dealer must enter the warranty claim as detailed below to ensure proper reimbursement.

RENTAL

	Rental for participation in M-Code Program	Rental using outside Rental Company
Warranty Type Code	A	A
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	5555-R8-001A	5555-R8-001B
Part Quantity	0	0
Labor Operation / Labor Hours	MM017XR1 / 0.0 hrs	MM017XR1 / 0.0 hrs
Sublet Information Sublet Invoice Number Sublet Type Code Sublet Amount	Invoice Number from rental X Dollar Amount for rental not to exceed \$50.00 per day when dealer participates in M-Code program	Invoice Number from rental X Dollar amount for rental not to exceed \$30.00 when dealer uses outside Rental service
	Requires DCSM Authorization	Requires DCSM Authorization

Documentation requirements: A copy of the rental bill must be attached to the repair order, refer to section 6 of the Warranty Policies & Procedures Manual.

CAR WASH

	Clean Interior and Wash Customer's Vehicle
Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-R8-003A
Part Quantity	0
Labor Operation / Labor Hours	MM017XR2 / 0.0
Sublet Information Sublet Invoice Number Sublet Type Code Sublet Amount	WASH X Dollar Amount to Wash customer's vehicle– Max Amount \$20.00

FUEL

	"Top Off" Customer's Vehicle With Fuel
Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-R8-002A
Part Quantity	0
Labor Operation / Labor Hours	MM017XR3 / 0.0 hrs
Sublet Information Sublet Invoice Number Sublet Type Code Sublet Amount	FUEL X Dollar Amount to "Top Off " customer's vehicle with Fuel – Max Amount \$60.00/Vehicle

Mazda Technical Services