



Category ZOT	Technical	Ref. No. MME/E003/12A	Page 1 of 7
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued February 14, 2012	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input type="checkbox"/> Parts Dept. <input type="checkbox"/> Training Dept. <input type="checkbox"/> Field Rep.		Date Revised December 5, 2012	
Applicable Models Mazda2 (DE), Mazda3 (BL), Mazda5 (CW), Mazda6 (GH) (fleet & non-fleet), Mazda6 (GJ) , MX-5 (NC) with OEM TomTom Navigation System and CX-5 TomTom Navigation box (OEM and DLR Accessories)		Applicable Countries or Specifications Europe	

UPDATED**Update Note: Mazda6 (GJ) has been added to "Applicable Models"**

Subject: TomTom Navigation Live Service Activation and De-activation (modem-off setting procedure)

1) Live service activation for "Live countries":

- **For all OEM TomTom Navigation systems and CX-5 Navi box DLR accessories kit.**

TomTom Navigation includes "Live service" with 3 months free of charge as trial period for some countries.

To offer the service, user has to do the "Activate" on the screen.

Please follow the procedure below and execute it before the vehicle is handed to customer.

2) Live service de-activation (Modem-off setting) for "non Live countries"

- **For CX-5 TomTom Navigation box, Accessories DLR kit.**

(Part No. KD51-79-EZXA (for LHD),

"Non Live countries" CX-5 Navi box Accessories DLR kit, Dealer has to do the following "Modem-off" procedure before vehicle is passed to customer. Otherwise,

"Activate" in "Non Live countries" might cause an unexpected problem to the Navigation unit)

Live countries:

Belgium, France, Germany, Ireland, Italy, Luxembourg, Monaco, Netherlands, Portugal, San Marino, Spain, UK, Vatican City

Non Live countries:

Albania, Andorra, Austria, Beralus, Bosnia and Herzegovina, Bulgaria, Canary Islands, Croatia, Czech Republic, Denmark, Estonia, Faroe Islands (Denmark), Finland, Georgia, Greece, Greenland (Denmark), Guernsey (UL) Hungary, Iceland, Latvia, Liechtenstein, Macedonia, Malta, Moldova, Montenegro, Norway, Poland, Romania, Russia, Serbia, Slovakia, Svalbard (Norway), Sweden, Switzerland, Turkey, Ukraine,

<Over view>

		Mazda2 (DE), Mazda3 (BL), Mazda5 (CW), Mazda6 (GH) (fleet & non-fleet), Mazda 6 (GJ) , MX-5 (NC) with OEM TomTom Navigation System	CX-5 TomTom Navigation box		
			OEM fitted	DLR Accessories	
					
Live countries	1) Live service activation	Needed			
	2) Modem off setting	Not needed			
Non Live countries	3) Live service activation	Not needed (Impossible to activate)		Prohibited (Need modem off setting at first)	
	4) Modem off setting			Needed	

Note; Necessary action as above will also be included into dealer PDI (to be implemented until end of March 2012)

<1) Live service activation procedure>

- a. Touch the Navigation screen, then,
 - b. Push the "Activate LIVE" button
 - c. Once activated, the icon changes to "Live services"
- Mazda2, 3,5,6 and MX-5 screen



- CX-5 Navigation box screen



<2) Modem off setting procedure>

1. Press the audio power button to Audio ON.



2. Change to FM mode by pushing the Power/Volume Dial, which is located in the left bottom.



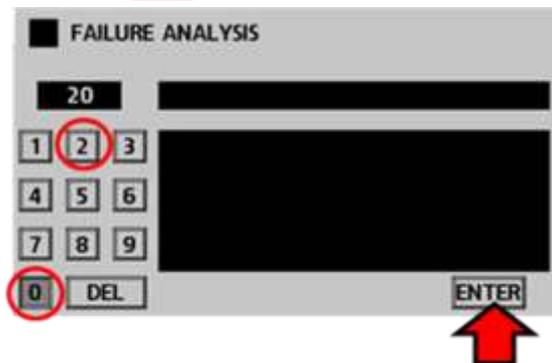
3. 1) Press and hold the audio power button.
2) Additionally press "SEEK >>|"



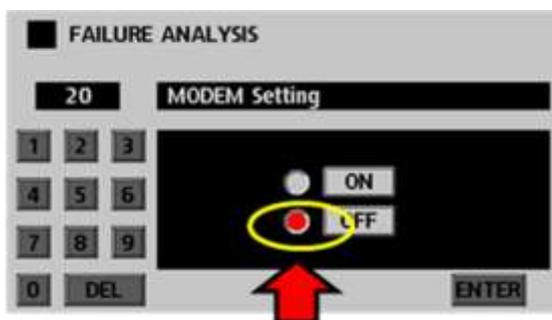
Navi screen changes as below



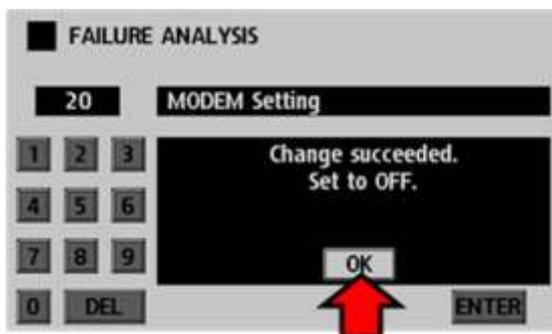
4. Input "20" and press Enter



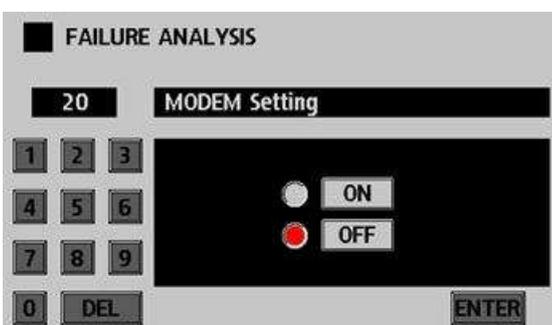
5. Press "OFF"



6. Press "OK"



7. Wait at least 10 sec. after this screen



8. Press the audio power button twice



Wait until screen will be OFF(black out)

9. Confirm that Main menu left bottom icon is changed to "Services"



< Attachment: What is “LIVE SERVICES” >

LIVE Services

TomTom LIVE Services offers the best real-time services straight to your TomTom device, all in one convenient bundle (for availability see “LIVE Coverage”). This bundle includes TomTom HD Traffic, Safety Cams, Local Search with Google, Weather Forecast and QuickGPSfix:

Note; Service availability is differ to countries, please confirm it in ” tomtom.com/services”.



TomTom HD Traffic

It's officially the quickest way through the traffic. With more accurate traffic info, wider coverage – and up to seven times more updates than anyone else – independent tests prove TomTom HD Traffic is the best way to beat the jams. This dynamic route guidance takes into account constant updates, to allow for any traffic jams that may occur while you are driving.

- **Coverage** - You're covered wherever you go in TomTom HD Traffic countries, with information on 99,9% of roads in your country, including the secondary roads other providers ignore.
- **Frequency** - With the traffic situation often changing quickly, you'll need to know the latest – TomTom HD traffic information is updated every two minutes, directly to your device.
- **Accuracy** - Highly accurate information from multiple sources means you get reliable arrival times, so even if you are delayed, you know about it.

Detailed incident report about the duration, length and cause of delays on your route means you have all the information you need to make a decision – whether or not to take the alternative route that is automatically offered to you if it's available.

Safety Alerts



The Mazda navigation system receives real-time mobile speed camera locations, including reports from other users. It also warns the driver of other alerts, such as fixed safety cameras and average speed checks on the road ahead. Availability depends on the regulations

Google Local Search



You can tap into the latest local Google listings to locate anything from Indian restaurant to flower shops, wherever you are. Type in any search word, find matching locations and let the Mazda navigation system take you there.

Weather Forecast



Receive the latest local and five-day forecasts to help you plan your journey better and drive more safely.

QuickGPSfix



Drive off more quickly. Speed up the time it takes to determine your GPS position.

Note; In LIVE countries, each Mazda navigation device is equipped with 3 months of free LIVE Services.

This trial period starts, when the activation button on the navigation screen is pressed. After the trial period, the owner has an option to extend LIVE Services for a year through TomTom HOME.

<Attachment 2: Recommendation to use “Latest Map Guarantee” >

- For all OEM TomTom Navigation system and CX-5 Navi box (both OEM and Accessories DLR kit)
- Affected countries ; All



Start driving with the latest map - guaranteed! If a new map for your device is available within 60 days of first use, you can download that map for free via tomtom.com. Please note you are only entitled to one free map download. To check whether a new map is available, owners only need to register with TomTom using their SD card.